

ZAIDA YEBOAH

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EDUCATION

University of Southern California | GPA 3.82/4.0 Los Angeles, CA
B.A in Intelligence & Cyber Operations | Minor: Human Security & Geospatial Intelligence Expected Graduation: May 2028
Affiliations: Management Leadership for Tomorrow, NSBE, ModernGuild x Deloitte, ColorStack
Honors & Awards: Dean's List (x4), Questbridge National College Match Scholar, Wahlberg Goldsmith Family Scholar
Relevant Courses: Python Programming, Information Security, Global Economy, Spatial Data Analysis
Study Abroad: University of Burgundy, Dijon, France May 2026 - June 2026

PROFESSIONAL EXPERIENCE

CybOrg Consulting | *Cybersecurity Consultant* | Los Angeles, CA February 2026 - Present

- Conduct 10+ vulnerability scans across cloud infrastructure serving 1000+ concurrent users, preventing an estimated \$25K in losses for a telecom startup
- Deliver 3 client-facing security assessment reports for internal engineering and leadership teams, translating technical findings into prioritized remediation for 8+ critical risks

Extern | *Amazon Operational Strategy & People Analytics Extern* | Los Angeles, CA January 2026 - Present

- Analyze feedback from 175+ Amazon Fulfillment Centers using Python, surfacing structural and managerial inefficiencies for operational managers
- Synthesize 140 employee reviews using Pandas, translating workforce sentiment into HR retention recommendations and presenting findings to leadership in a live presentation

The Akoma Foundation | *Events and Logistics Coordinator* | Atlanta, GA November 2025 - Present

- Spearhead annual outreach for a children's health nonprofit, partnering with Accra school administrators to build a volunteer framework and delivering first aid training to 450+ students across 9 classrooms
- Develop 3+ event proposals, including a first aid packaging drive, coordinating cross-campus teams to assemble 350+ community care kits

Extern x PwC | *Data Storytelling & Visualization (AI) Extern* | Los Angeles, CA July 2026 - August 2026

- Evaluated 500 startups across 12 financial metrics using Excel pivot tables, isolating market share as the strongest predictor of profitability at 27x funding
- Selected as 1 of 6 participants from an 86-member cohort to present strategic recommendations to PwC leadership, applying the SCQA (Situation, Complication, Question, Answer) framework through presentations developed in Canva and Flourish

Bulk Oil Storage & Transportation LTD | *Corporate Planning Intern* | Accra, Ghana May 2025 - July 2025

- Conducted Power BI competitive analysis of 4 distributors, identifying a vertically integrated competitor at 17.94% market share and informing executive strategy on market positioning
- Reengineered an internal Service Level Agreement, reducing turnaround time by 1-3 weeks across request types across 4+ departments

TECHNICAL PROJECTS

IBM SkillsBuild x Rewriting the Code | *AI Agent Development (Personal Health & Wellness Assistant)* July 2026

- Designed a no-code AI agent in IBM watsonx Agent Lab for personalized health and wellness guidance, validated across a 5-step workflow to ensure reliable end-user output
- Strengthened AI governance using MLflow across 5 ethics dimensions to increase adaptability to evolving technology systems

USC TAC 325: Ethical Hacking | *Enterprise Security Assessment* June 2026

- Led security assessments across 5 simulated enterprise environments, identifying 8 critical/high-risk vulnerabilities and delivering a 91-page report with mitigation strategies
- Partnered with a teammate to evaluate network and system risks, converting technical findings into stakeholder-focused recommendations to enable remediation for 100% of documented risks

LEADERSHIP & PROFESSIONAL DEVELOPMENT

USC Delta Phi Epsilon | *Director of Academic Development* | Los Angeles, CA December 2025 - May 2026

- Launched 6 academic initiatives for 50+ members, including study halls, a resume workshop, and faculty engagement events, driving 60% chapter participation across 10+ hours of programming
- Moderated a multidisciplinary panel of 3 professors, leading discussion on AI-enabled warfare, cyber geopolitics, and U.S.-East Asia policy for an audience of 30+ students

SKILLS & INTERESTS

Technical Skills and Tools: Power BI, Python, Canva, Claude, Flourish, PyCharm, Microsoft Office Suite, Google Workspace
Language & Certifications: French (Conversational), Microsoft 365 Excel Essential Training, IBM AI Fundamentals
Interests: AI, Cybercrime, Marginalia, Faith-Based Literature, Shonen Anime, Mango Gelato (especially from Amorino)