

Yesenia Kennedy

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EDUCATION

California State University - Long Beach | August 2026

Bachelor of Science in Business Administration, Marketing

Long Beach City College | August 2021-2023

Associates in Business Administration

PROFESSIONAL EXPERIENCE

Target | Rolling Hills Estates, CA

March 2023 – Present

Barista/Trainer

- Train and inspire new hires, actively support team efforts and assist peers in other areas or in Target retail departments (Tech, Toys, Beauty, Food & Beverage)
- Deliver exceptional face to face guest experience, understanding what makes consumers say yes and build customer relationships
- Always aware of current and future promotions within Starbucks/Target, ensure accurate in-stocks by placing initiated orders
- Hand illustrate/design promotional in store signage to increase sales

Starbucks Coffee Company | Torrance, CA

August 2022 – March 2023

Barista

- Created a welcoming environment, face to face customer interactions, upsold and offered promotional items
- Solved issues quickly and maintained quality and efficiency under pressure

Raising Canes

March 2021 – August 2022

Trainer

- Trained and inspired crew members, supported team in multiple areas (cashier, drive thru, kitchen)
- Delivered target time goals in a high volume location

SKILLS & INTERESTS

Skills: Microsoft Office Suite, writing, communicating, time management, punctual, creative, organized

Certifications & Training: LBCC – Money and Banking Certification, Prologis Learning Academy, Global Logistics Academy