

Walter Russ Jr

Machine Operator (machine Op)

Born: January 1, 1989

Nationality: American

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Macon
GA
31210
US

Skills

Food Prep *(Experienced)*

Cleaning *(Experienced)*

Employee Training *(Skillful)*

Citrix *(Experienced)*

Spreadsheets *(Beginner)*

VPN *(Experienced)*

Avaya *(Experienced)*

Empathy *(Experienced)*

Languages

English *(Native)*

Professional Summary

I have Over 10 years of work experience, including as an Owner/ Customer Service Rep, an In Home Personal Care Provider, and a Line cook. Most recently, I have been working as a Machine Operator, from July 2024 - PRESENT.

Industrial Machine Operator skilled in equipment maintenance, quality control, and inventory tracking. Experienced in operating machinery to meet production quotas while documenting daily activity and ensuring safety compliance. Technical proficiency includes Citrix, VPNs, and Avaya systems, complemented by a background in high-volume processing and food service. Committed to maintaining workflow efficiency and preventing production downtime through proactive monitoring and routine maintenance.

Employment

Grill Line Cook

May 2023 - May 2024

CookOut
Macon, GA

While working for Cookout I worked as a grill line cook, my job duties typically consist of:

- Monitor grill temperatures to ensure consistent meat quality for [N] orders per shift
- Prepping food daily to make sure we have adequate supplies.
- Daily deep cleaning of the restaurant to maintain the best health ratings.
- Execute complex menu items during peak hours to maintain [X]% customer satisfaction
- Organize walk-in refrigerator inventory to reduce ingredient spoilage and waste
- Assist with training new employees in best practices/ Standard operating procedure.
- Perform deep cleaning and sanitize Grill, Fryer, Freezer, ect,
- Coordinate with front-of-house staff to expedite order delivery during high-volume rushes
- Implement standardized portion control methods to manage food costs effectively
- Resolve minor equipment malfunctions to prevent service delays during busy periods

Rehanger

Jan 2022 - Jun 2023

Perdue
Macon, GA

While working at Purdue, I worked on a team to rehang whole chickens on a hanging conveyor line, my typical job duties included:

- Maintained steady line speed by processing [N] chickens per hour consistently
- Organized workstation area to prevent bottlenecks and improve workflow efficiency
- Communicated line stoppages to supervisors to minimize production downtime
- Followed sanitation protocols to keep processing equipment clean and operational
- Supported team members by rotating positions to maintain high output levels
- Verified proper alignment of product on conveyor hooks to prevent jams

Customer Service, Sales & Tech Support Rep

Mar 2015 - Jan 2022

TELE COMM NTWK LLC
Macon, GA

- Used software tools including: Citrix, Spreadsheets, VPN's, Avaya, and client specific applications including knowledge bases.
- Spoke with customers by phone.
- Provided information about products and services.
- Took and recorded orders.
- Canceled accounts.
- Received and processed incoming phone calls from customer or client base.
- Recorded details of customer transactions, interactions, inquiries, complaints, comments.
- Prioritized data entry daily to ensure customers' needs were met.
- Ensured that appropriate changes were made to resolve customer concerns.
- Effectively identified customer concerns over the phone.
- Determined charges for services requested.
- Collected deposits or payments.

Client Support Professional

Oct 2017 - Sep 2021

River Edge Behavioral Health
Macon, GA

While working for Rivers Edge I provided care for clients with mental and physical disabilities. My job duties typically consisted of:

- Documented daily progress notes for [N] clients to ensure accurate clinical records

- Monitored vital signs and health status changes to report to nursing staff
- Facilitated social integration by organizing [N] weekly community outings for residents
- Maintained strict compliance with safety protocols during all residential activities
- Resolved behavioral conflicts through de-escalation techniques to maintain calm environments

Machine Operator (machine Op)

Jul 2024 - Present

YKK
Macon, GA

- Operate industrial machinery to meet daily production quotas of [N] units
- Monitor machine performance to ensure consistent output quality and safety standards
- Inspect finished products for defects to maintain strict quality control compliance
- Perform routine maintenance on equipment to prevent unexpected production downtime
- Track raw material usage to ensure accurate inventory levels for upcoming runs
- Collaborate with production teams to optimize workflow and increase shift efficiency
- Document equipment logs to provide accurate records of daily operational activity

Education

Cornerstone Christian Correspondence School

May 2012 - May 2013

High School Diploma
Townsend, GA

- Completed secondary education through independent study programme
- Maintained consistent academic progress throughout correspondence coursework
- Demonstrated self-discipline by managing independent learning schedule