Victoria Heronzy

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Summary

Assistant Teacher with a robust background in fostering positive learning environments and enhancing student engagement. Brings 3 years of experience across diverse roles, including senior care and customer service, with strong skills in teaching, caregiving, and special education. Dedicated to creating inclusive and engaging spaces, leveraging expertise in communication and collaboration to drive impactful educational experiences.

Work experience

Cashier/Sales Associate

Walmart • Middletown, NY

September 2026 to Present

Package Handler

FedEx • Montgomery, NY

June 2026 to July 2026

Handling of packages and sorting them

Behavior Technician

Yellow Bus ABA • Middletown, NY

December 2025 to January 2026

Behavior Technician

Encore Support Services • Walden, NY

December 2025 to January 2026

Assistant Teacher

Inspire CP • Goshen, NY

January 2025 to May 2025

Assisted in classroom management, fostering a positive learning environment that encouraged student engagement and collaboration.

Seasonal Sales Associate

Hobby Lobby • New York, NY

October 2024 to December 2024

Collaborated with team members to maintain merchandise displays, ensuring an inviting store atmosphere that attracted more foot traffic.

Resort Operations Associate

LEGOLAND New York • Goshen, NY

June 2024 to August 2024

Provided exceptional guest service, ensuring a welcoming atmosphere and fostering positive experiences for visitors.

Activities Assistant

Montgomery Nursing and Rehabilitation Center • Montgomery, NY

November 2022 to June 2024

Fostered engaging activities for residents, enhancing social interaction and creating a vibrant community atmosphere.

Education

High school diploma

Valley Central High School • Montgomery, NY

September 2018 to June 2022

Skills

Filing | Maintaining patient confidentiality | Classroom experience | Communication skills | Research | Teamwork | Phone etiquette | CNA patient management - CNA patient management (6-10 patients) | Teaching | Alzheimer's Care | Computer skills | Writing skills | Childhood developmental milestones | Providing care for clients | Classroom management | Client interaction via phone calls | Direct support | Paints | Microsoft Word | Autism spectrum disorders support | Early childhood education | Pet care | Emotional support in crisis intervention | Abuse and neglect policy adherence | Room tidying | Adult education | Hospitality | Client rapport building | Special education | Phone communication | Active learning | Escalation handling | Clean workspace maintenance | Ear piercing | Working with individuals from diverse socioeconomic backgrounds | Cleaning | Supervising experience | Childhood development | Facility maintenance painting | Childcare | Experience with children | Achieving HIPAA compliance | Manual handling | Leadership | Productivity software | Computer literacy | Experience working with students | Time management | Organizational skills | Social media platforms | Negotiation | Customer support experience within healthcare industry | Microsoft PowerPoint | Weight handling in the workplace | Customer complaint resolution | Senior Care | Caregiving | Customer support | Lesson planning | Computer operation | Dementia Care | Microsoft Office | Microsoft Excel | Customer communication | Customer service | Front desk | Working with people with disabilities | Collaboration | Retail customer service procedures | Attention to detail | Assisted living | Home & community care experience | Stocking | Pain management | School experience | Children | Early childhood education center experience | Salon maintenance | Proofreading | Childhood cognitive development | Retail sales | CPR | English | HIPAA | Basic math | Guest services | Working with people with autism | Light bulb replacement | Working with people with developmental disabilities | Special Needs | Retail sales transactions | Data collection | CRM system proficiency | Animal care | Moving | Experience with individuals with neurodevelopmental disorders | Merchandising | Custodial experience | Cashiering | Medical office experience | Cash register | In-person customer service | Technical Proficiency | Training & development | Typing | Customer inquiry handling | Autism Experience | Animal handling | Registered behavior technician experience | Preschool experience | Mobile devices | QuickBooks | Appointment scheduling | Phone call management | Emergency procedures | POS systems

Languages

English

Certifications

CPR Certification

Driver's License

BLS Certification