

## CONTACT

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## EDUCATION

MANVEL HIGH SCHOOL  
Manvel, TX  
May, 2022

## SKILLS

- Customer Service
- Cash Handling
- Computer Literacy
- Food Safety Experience
- Conflict Resolution
- Upselling Techniques
- Time Management
- Multitasking
- Communication Skills
- Merchandising
- Team Collaboration
- High-Volume Service

# Skyler Williams

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## EXPERIENCE

**BARISTA AND CASHIER**, BARNES & NOBLE, PEARLAND, TX  
Dec 2022 – Present

- Proficiently operate Point of Sale Systems and manage cash transactions.
  - Prepare and serve beverages and food items with precision and efficiency.
  - Uphold impeccable standards for cleanliness and presentation in the dining area.
  - Actively promote and sell monthly and seasonal specials.
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**RESTAURANT SERVER** BONCON  
Dec 2023 – Aug 2024

- Provided attentive service to a high volume of customers, averaging 50-100 per shift.
  - Mastered menu details, including rotating specials, showcasing expert product knowledge.
  - Expertly resolved conflicts and customer concerns with speed and professionalism.
  - Managed inventory and supplies to guarantee seamless operations.
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**SERVER ASSISTANT** RED ROBIN  
Jul 2022 - Dec 2022

- Demonstrated adeptness in order taking and ensured customer satisfaction.
- Effectively recommended daily specials, successfully driving limited-time promotions.
- Processed payments and conducted precise cash and credit transactions. - Cultivated customer relationships by introducing them to new menu offerings