

Teagan Ricci

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EDUCATION

Northern Illinois University – Dekalb, Illinois
Bachelor of Arts in Criminology and Psychology
GPA: 3.65

Expected Graduation: May 2027

Elgin Community College – Elgin, Illinois
Associate in Arts

August 2024 – May 2025

Roosevelt University – Chicago, Illinois
Bachelor of Arts in Criminal Justice and Psychology

August 2023 – May 2024

EXPERIENCE

The Braven Accelerator – Dekalb, Illinois
Fellow

August 2026 – Present

- Developing workforce skills such as leadership, organization, communication, teamwork, and problem solving by completing a 14-week leadership and professional development course.
- Designing a career roadmap by engaging in a 7-step process that requires self-assessment and reflection, as well as role investigation and evaluation to determine the steps required to achieve career goals.

Lifetime Bonds of Safe Humane Chicago – Dekalb, Illinois
Volunteer

October 2025 – Present

- Guide 15 high school students 1 on 1 in a 10-week class, helping to create meaningful relationships with animals and teaching the importance of patience, empathy, and trust.
- Collaborate with the other 10 volunteers in organizing resources and materials for class to ensure that the space is safe for students and animals.
- Supported 5 of 15 students to graduate from the program in the most recent cycle by guiding them to train the animals and building trusting relationships with each of them.

DoorDash – Crystal Lake, Illinois
Delivery Driver

September 2024 – Present

- Completed 800+ deliveries while maintaining a 4.85 customer rating by delivering orders safely and communicating clearly with customers.
- Interact efficiently with 15+ businesses daily to pick up incoming orders from requesting customers throughout the area.
- Resolve delivery issues and meet customer expectations in unfamiliar areas by navigating new routes independently and adjusting quickly when orders or addresses present problems.

Discovery Clothing Company – Algonquin, Illinois
Sales Associate (2022-2024) / Assistant Manager (2025)

July 2022 – August 2025

- Managed a team of 4-5 employees, ensuring the store was clean and stocked by assigning daily tasks and collaborating to restock and organize the store together.
- Received and processed 5 inventory shipments per week by troubleshooting issues directly with corporate and keeping the sales floor stocked throughout the day.
- Increased the number of customers by collecting phone numbers while assisting 100+ customers per day with friendly, attentive service.

TECHNICAL SKILLS

- **Fluency:** Microsoft Office, Statistical Product and Software Solutions, KWI, Google Suite
- **Communication Tools:** Microsoft Teams, Zoom