

Stherly Mirtil

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PROFESSIONAL SUMMARY

Criminology graduate from Florida State University with hands-on experience in anti-trafficking casework, records management, and community outreach. Multilingual communicator fluent in Haitian Creole and French, with working knowledge of Spanish, and a demonstrated ability to handle sensitive information with discretion. Recognized with academic honors including Cum Laude and Seminole Scholar designations, with a commitment to public service and community safety.

EDUCATION

Florida State University

Tallahassee, FL

Bachelor of Science in Criminology. Cum Laude.

SKILLS

Core Skills: Analytical Thinking, Data Management, Attention to Detail, Problem Solving, Customer Service, Adaptability

Languages: Haitian Creole (Fluent), French (Intermediate), Spanish (Beginner)

EXPERIENCE

Anti-Trafficking Casework Intern

January 2026 – May 2026

International Rescue Committee

Tallahassee, FL

- Completed formal training in human trafficking identification, victim indicators, and trauma-informed response practices.
- Assisted with anti-trafficking casework by preparing intake documentation and maintaining accurate, confidential records.
- Supported community prevention initiatives by assisting with the planning and development of human trafficking awareness trainings.
- Applied strong attention to detail, discretion, research, and communication skills when supporting sensitive casework.

Leasing Specialist

May 2025 – Present

Polo Club

Tallahassee, FL

- Respond to tenant inquiries and resolve concerns while providing professional and timely customer service.
- Utilize communication and negotiation skills to support successful lease agreements and occupancy goals.
- Organize and maintain detailed leasing records and documentation while ensuring compliance with company procedures.
- Manage multiple priorities in a fast-paced environment while handling sensitive resident and business information.

Retail Sales Associate

August 2024 – Present

Bath and Body Works

Tallahassee, FL

- Boost sales efficiency by 35% through tailored product recommendations and prompt, customer-focused service.
- Resolve customer issues at checkout, contributing to a 95% satisfaction rate through strong problem-solving and service skills.
- Enhanced store operations by managing BOPIS orders and maintaining organized displays, improving efficiency and the customer experience.

Career Center Ambassador

August 2024 – May 2025

Florida State University, Dunlap Success Center

Tallahassee, FL

- Represented the Career Center and promoted events campus-wide, increasing student engagement by 30% and event participation by 40%.
- Supported daily operations and volunteered at career fairs, enhancing productivity by 25% and facilitating connections for over 50% of attendees.
- Provided a student perspective to improve services, using analytical skills to inform outreach strategies and boost engagement by 20%.

Cybersecurity Student

May 2024 – November 2024

Coding Temple

Remote

- Designed and secured network infrastructure for a mock cloud-based bookstore project.
- Developed incident response and risk mitigation plans using cybersecurity best practices.
- Practiced cryptographic encryption and decryption, simulated security attacks, and analyzed potential vulnerabilities.
- Developed knowledge of cybersecurity threats, defensive strategies, and security mitigation techniques.

Hostess

April 2023 – June 2023

Green Turtle Inn

Islamorada, FL

- Managed reservations and seating for over 200 guests weekly, increasing booking efficiency by 25% through strong organization and multitasking.
- Welcomed and assisted guests professionally, contributing to improved customer feedback using interpersonal and service skills.
- Resolved seating conflicts and supported team coordination, enhancing overall staff efficiency and smooth front-of-house operations.

ACTIVITIES & LEADERSHIP

Degree in Three

Alpha Kappa Alpha Sorority, Inc.

CARE

Student Alumni Association

AWARDS & HONORS

- Seminole Scholar, Florida State University (Fall 2024)
- People's Choice, Caribbean Student Union Pageant (March 2024)