STEFANIA LUCIFORA

Business Intelligence | Data & Data Trasformation Leader
Power BI | Analytics Strategy | Data Governance | AI Enablement
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EXECUTIVE SUMMARY

Business Intelligence and Data Transformation Leader with 15+ years of experience driving enterprise analytics, reporting modernization, and data-driven decision-making across multinational organizations. Proven expertise in Business Intelligence strategy, Power BI, SAP Analytics, data governance, and stakeholder management, with a strong track record leading global transformation initiatives. Recognized for building scalable analytics capabilities, managing cross-functional teams, and aligning technology investments with business objectives. Experienced in delivering enterprise reporting solutions supporting 500+ users across 20+ countries while ensuring governance, quality, and operational excellence. Currently expanding expertise in Generative AI, Agentic AI, and AI-enabled business transformation through executive education at the Rotman School of Management and BrainStation.

CAREER HIGHLIGHTS

- 15+ years of experience in Business Intelligence, Analytics, and Data Transformation.
- Delivered enterprise BI solutions supporting 500+ business users globally.
- Led Business Intelligence initiatives across operations in 20+ countries.
- Managed cross-functional teams of 4–10 professionals and external consulting partners.
- Extensive expertise in Power BI, SAP BW/4HANA, SAP BPC, SAP Analytics Cloud, and enterprise reporting platforms.
- Strong background in vendor management, governance frameworks, and strategic stakeholder engagement.
- Currently specializing in Generative AI and AI-enabled business transformation.

CORE LEADERSHIP EXPERTISE

Business Intelligence Strategy • Data Governance • Analytics Transformation • Power BI • SAP BW/4HANA • SAP BPC • SAP Analytics Cloud • Enterprise Reporting • Data Visualization • Vendor Management • Stakeholder Management • Program & Project Management • Team Leadership • AI Enablement • Digital Transformation •AI

PROFESSIONAL EXPERIENCE

FEDRIGONI GROUP | Milan, Italy

Group Business Intelligence IT Manager | Dec 2021 – Feb 2026

- Led enterprise Business Intelligence strategy and Power BI transformation initiatives across global operations spanning 20+ countries.
- Delivered analytics and reporting solutions supporting more than 500 business users worldwide.
- Managed cross-functional teams of 4–10 professionals and external consulting partners.
- Directed BI roadmap planning, governance initiatives, and enterprise analytics prioritization.
- Improved reporting consistency and data quality through standardized governance frameworks and best practices.
- Managed strategic vendor relationships ensuring alignment with corporate objectives and IT governance standards.

NTT DATA ITALIA | Milan, Italy

Business Intelligence & Big Data Specialist | Mar 2017 – Dec 2021

- Directed SAP BW, SAP BO, SAP BPC, and Disclosure Management projects for major insurance clients.
- Led project teams responsible for complex analytics and financial reporting solutions.
- Provided strategic consulting on financial consolidation, planning, and enterprise reporting processes.
- Managed stakeholder relationships and ensured successful project delivery within scope and timelines.
- QINTESI S.P.A. | Milan, Italy
- Senior Consultant | Aug 2014 – Mar 2017
- Delivered SAP BW and SAP BPC solutions for leading insurance-sector organizations.
- Coordinated analytics platform implementations and end-to-end project delivery activities.
- Supported business transformation initiatives through reporting and performance management solutions.

ACCENTURE | Milan, Italy

BI Consultant | Aug 2010 – Jul 2014

- Managed Data Warehouse and Business Intelligence initiatives for Energy & Utilities clients.
- Conducted feasibility studies and implemented reporting solutions supporting operational efficiency.
- Provided application maintenance and continuous improvement services for enterprise BI platforms.

FASTWEB | Catania, Italy

Customer Care Specialist | Dec 2006 – Aug 2010

- Provided technical consulting and customer support for residential and SME telecommunications clients.
- Developed strong client relationship and problem-solving capabilities within a high-volume service environment.

EDUCATION

- **Master of Science (M.Sc.) in Computer Science -** University of Catania
  Grade: 110/110
- **Bachelor of Science (B.Sc.) in Computer Science-** University of Catania
  Grade: 100/110

PROFESSIONAL DEVELOPMENT

- **Generative and Agentic AI for Business: Driving Growth and Competitive Advantage -** Rotman School of Management – University of Toronto
- **Artificial Intelligence Certification –** BrainStation Toronto

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TECHNICAL EXPERTISE

Analytics & BI: Power BI, SAP BW/4HANA, SAP BPC, SAP BO, SAP Analytics Cloud
Programming & Data: Python, SQL, DAX, Java, C#, ABAP, MySQL
Cloud & Data Platforms: Azure, Databricks, Knime
Databases: Oracle, SQL Server
Tools: Microsoft Project, Tabular Editor

LANGUAGES

Italian (Native) | English (Fluent) | Spanish (Professional Working Proficiency)