

Sonali Sankar

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PROFESSIONAL SUMMARY

Dynamic data professional with 15+ years of experience developing reports and analyzing insights for healthcare institutions. Highly skilled in generating Data for clients and Validation data feed issues internally and externally

EDUCATION AND CERTIFICATIONS

Data Analysis Certification, Montgomery College

02/2024 – 06/2024

Oracle Specialization Certificate, Coursera

03/2023 – 06/15/2023

Bachelor of Commerce, SNTD College

1998– 2000

APPLICABLE SKILLS

SQL Server, Python, Excel, Word, SharePoint, PowerBI, Salesforce, Oracle, Project Coordination , data management and analysis, customer service, System development enhancement and UAT, Business Process Implementation and Improvement , Team Leadership, Client Relationship Building

PROFESSIONAL EXPERIENCE

Caremetx LLC-Bethesda MD, Specialty Pharmacy Liaison

- Lead and facilitate calls with 3rd part contracts and client if applicable to monitor patient progress
- Reconcile data discrepancies, Research Missing data
- Validation of incoming data from 3rd parties and identifying and escalating data feeds issues internally and externally.
- Identify needed system enhancements and/or reports and participate in requirement review, testing and implementation.
- Implement business requirements for newly contracted 3rd party interfacing with the program(s) supported to ensure adherence to all contractual obligations; ensure all data is validated prior to program launch.

Cencora

Washington, DC

Third Party Liaison

09/2023 – 10/2025

- Lead and facilitate calls with 3rd part contracts and client if applicable to monitor patient progress
- Reconcile data discrepancies, Research Missing data
- Validation of incoming data from 3rd parties and identifying and escalating data feeds issues internally and externally.
- Identify needed system enhancements and/or reports and participate in requirement review, testing and implementation.
- Implement business requirements for newly contracted 3rd party interfacing with the program(s) supported to ensure adherence to all contractual obligations; ensure all data is validated prior to program launch.

Cencora

Washington, DC

Patient Access Consultant

03/2021 – 09/2023

- Provided exceptional customer service to Provider, patients and clients monthly.

- Leads and/or contributes to the writing of the division's Reimbursement Updates and / or written client/sales representative correspondence and ad-hoc projects on reimbursement support programs which are REMS certified.
- Validated incoming Data from Client and escalated data issues internally and externally
- Triage and approve work referrals to 3rd parties as needed
- Served as back up for Program manager as well as Special Project liaison

Cencora

Washington, DC

Senior Reimbursement Consultant

11/2015- 09/2016

- Involved in the professional development of other client managers through training and mentoring in areas that extends beyond their daily program operations.
- Worked on significant and unique issues where analysis of situations or data requires an evaluation of intangibles. Exercises independent judgment in methods, techniques and evaluation criteria for obtaining results
- Provided coaching, training for Programs which are REMS Certified and mentoring and feedback to Colleagues
- Generated Data report for client on daily basis
- Provide feedback to the representatives as Supervisor for team of 10

Cencora

Washington, DC

Quality Analyst

11/2013 – 11/2015

- Performs quality audits on patient files to determine if information was processed according to standard operating procedures.
- Analyzes quality audit results to assess future training needs for the team; provides feedback to management team on standard operating procedures and updates as needed.
- Leads ongoing quality training sessions to reduce quality issues on the team.
- Assists with creating new quality metrics.
- Responds to Client email and issues, Create Weekly reports for the client to check Accuracy.
- Utilized Sales Force for data collection and analysis to present to client
- Researched database to retrieve data for reporting and compliance purpose
- Acted as the designated liaison to client contact for Sales Force functionality and usage preference