

SOLIANA OGBAMICHAEL

BUSINESS & IT ANALYTICS STUDENT

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PROFESSIONAL SUMMARY

Applied Business Analytics student pursuing a bachelor's degree, with graduation expected in January 2027. Experienced in data analysis, visualization, and customer-focused problem-solving through internships, externships, and academic projects. Proficient in Excel, SQL, Python, and Tableau, with interests in consulting, technology, and using collaborative analysis and clear communication to solve business challenges.

SKILLS & APPLIED EXPERIENCE

Business & Consulting: Business analysis, problem solving, descriptive analytics, data quality, customer analysis, business insights, stakeholder communication, teamwork, collaboration, professional communication

Technology & Data: Excel (VLOOKUP, PivotTables, data cleaning, conditional formatting), SQL (PostgreSQL, SQL Server, Oracle), Python (Pandas, NumPy, SciPy, Matplotlib), Tableau (dashboards, data visualization)

Applied Experience: Breaking Games E-Commerce Data Analysis & Strategy Externship; Center for Improving Youth Justice Data Visualization Externship; Business Analyst Intern, OESON

EDUCATION

Grand Canyon University — bachelor's in applied business Analytics | Expected January 2027

CareerFoundry — Data Analyst Certification | 2023

Cypress Community College — Coursework | 2018–2020

APPLIED EXPERIENCE

Breaking Games E-Commerce Data Analysis & Strategy Externship | Completed June 2026

- Analyzed e-commerce, sales, and marketing data to identify trends, business opportunities, and performance insights.
- Applied analytical thinking and data-driven approaches to support business strategy and decision-making.

Center for Improving Youth Justice Data Visualization Externship | Completed August 2026

- Completed a data visualization externship focused on communicating information clearly through data.
- Applied data analysis and visualization skills to present findings for a non-technical audience.

Business Analyst Intern, OESON | Remote

- Gained practical exposure to business analysis, professional collaboration, and technology-focused work.

SELECTED PROJECTS

Influenza Season Staffing Requirement

- Analyzed CDC datasets to identify trends and limitations and determine staffing needs for a national medical agency.
- Created a Tableau dashboard to communicate findings to stakeholders using Excel and Tableau.

Instacart Customer Analysis

- Analyzed customer trends across regions, age, income, and other demographic factors using Python, Pandas, and Matplotlib.

Rockbuster Stealth Business Analysis

- Conducted an international business analysis using SQL and developed an entity relationship diagram and data dictionary.

ADDITIONAL EXPERIENCE

Customer Service / Cashier — Internet Service Provider | Asmara, Eritrea | 2009–2013

- Developed customer service, communication, teamwork, and problem-solving skills while handling customer inquiries and daily transactions.