

SOLIANA OGBAMICHAEL

DATA ANALYST

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Results-driven data analyst with a diverse background in customer service and cashier roles. Analyst with a background in customer interaction and a foundation in understanding customer behavior and needs.

SKILLS

- **Analytics** (Descriptive analytics, Data quality measures, Data transformation and integration, Data wrangling and margin)
 - **Excel** (Data cleaning, Data grouping and summarizing, Vlookup, Conditional Formatting, Pivot table)
 - **SQL** (Database query using SQL, PostgreSQL, SQL server, Oracle)
 - **Python** (Pandas, NumPy, SciPy, matplotlib)
 - **Tableau** (Data visualization, Presentation)
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PROJECTS

INFLUENZA SEASON STAFFING REQUIREMENT [View the full project](#)

- Determine the staffing needs for a national medical agency during the influenza season.
- Analyze CDC data sets to find limitations and spot trends.
- Created a Tableau dashboard to distribute to stakeholders.
- Applications: Excel, Tableau, Word

INSTACART CUSTOMER ANALYSIS [View the full project](#)

- Analyzed customer trends across different regions, age, income, and other demographic factors using open-source data.
- Analyzed customer trends across different regions, age, income, and other demographic factors using open-source data.
- Application: Python, Pandas, Matplotlib.

ROCKBUSTER STEALTH [View full project](#)

- International business analysis of online video rental services using SQL.
 - Extracted an entity relationship diagram (ERD) and design a data dictionary.
 - Application: SQL, Excel, PowerPoint, Tableau.
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EDUCATION

CARRIER FOUNDRY 2023
Data analyst certification full-time student

GRAND CANYON UNIVERSITY (present)
CYPRESS COMMUNITY COLLEGE (2018 -2020)

EXPERIENCE

BUSINESS ANALYST OESON (remote internship)

September 2023 - present

Internet service provider (ISP) (2009 - 2013)

Asmara City, Eritrea

Working as a cashier and in customer service gives me a valuable experience in various aspects. it helps me how to engage with customers and handling their inquiries. The role also helps me to foster teamwork and collaboration with colleagues.

Eritrean Ministry of Defense (2011 - 2013)

Served as the office member in the technician department
in the office of Eritrean Ministry of Defense Asmara City, Eritrea