

Shaina Raphael

shainaaraphael@gmail.com | (954) 300-6001 | Fort Lauderdale, FL

EDUCATION

Broward College

Dec. 2026

Bachelor of Applied Science: Cybersecurity & Ethical Hacking

Fort Lauderdale, FL

WORK EXPERIENCE

Broward College - Student Learning & Development Intern

Aug. 2025 – Present

Coconut Creek, FL

- Reinforced secure coding practices and input validation techniques while guiding students through hands-on exercises.
- Developed structured study strategies that helped students approach programming assignments with clarity and efficiency.
- Translated complex programming concepts into clear, beginner-friendly explanations that improved student confidence and retention.
- Helped track student progress and provided constructive feedback, contributing to improved comprehension and retention in foundational programming principles.

Renewed Vital Care – Office Secretary

June 2023 – Present

Coral Springs, FL

- Manage scheduling, records, and correspondence to ensure smooth clinic operations while maintaining strict HIPAA compliance.
- Serve as the first point of contact, assisting patients with appointments, documentation, and urgent requests with empathy and discretion.
- Coordinate with providers and external agencies, streamline office workflows, and maintain accurate billing, insurance, and appointment records.

Ivory Chapters – Inventory Operations Coordinator

Mar. 2025 – Present

Margate, FL

- Oversee inventory accuracy and product flow, ensuring seamless availability and supporting overall company performance.
- Support vendor relations and shipment intake, conducting quality checks and resolving discrepancies to maintain smooth supply chain operations.
- Provide operational insights by monitoring stock trends and communicating needs to management, influencing purchasing and replenishment decisions.

PROJECTS & SKILLS

- Projects: **January 2025 – June 2025**
 - Mobile App Deployment & Backend Infrastructure | Apprentice, *Somebotty*
 - Assisted and collaborated in deploying full-stack mobile application using Railway, with Node.js backend and MongoDB database.
 - Troubleshoot deployment issues related to Railway environment inheritance, raw editor overrides, and config drift.
 - Gained hands-on experience in CI/CD practices, backend cloud deployments, and full-stack app.
- Hard Skills:
 - Python, HTML, CSS, Networking, MySQL, C++