

# Sebastian Torres

torres.stg@icloud.com | (954) 204-9621

## Education

University of Central Florida | Orlando, FL

Expected Graduation: May 2028

*Bachelor of Science in Information Technology, Cybersecurity*

Cumulative GPA: 3.22/4.0

Awards/ Scholarships: Helios Scholar

## Professional Experience

Inks Tech Repairs | Statesville, NC

September 2025 – Present

*Owner/Technician*

- Reduced repair overhead costs by **41%** by registering a sole proprietorship and utilizing a state resale certificate to establish direct wholesale vendor relationships.
- Expanded business service offerings by **30%**, generating **8** new custom hardware projects, by executing complex micro-soldering installations and configuring custom firmware and storage partitions.
- Achieved a 100% first-time repair success rate across **20+** independent work orders by developing independent diagnostic workflows and implementing rigorous post-repair hardware testing.

UbreakiFix | Statesville, NC

May 2026 – August 2026

*Computer Repair Technician & Intern @ UbreakiFix Franchise*

- Resolved 15+ daily hardware and software issues, managing up to 3 device repairs simultaneously to minimize average customer's wait times.
- Mastered OEM diagnostic tools for **50+** Apple, Samsung, and Google models, reducing the average diagnostic time by **20%** for common faults.
- Analyzed 50+ unique devices using AI and onboard tests to pinpoint exact failures, guaranteeing **98%** first-time repair success.

Grand Lux Cafe | Sunrise, FL

June 2024 – May 2025

*Cashier/Server*

- Maintained precise daily revenue statistics with zero discrepancies, managing up to **\$5,000+** in daily transaction volume, by executing strict register accountability protocols and auditing server cashouts.
- Minimized average customer wait times by effectively coordinating the preparation and delivery of **100+** orders per shift through streamlined communication workflows with kitchen staff.
- Achieved a **98%** order accuracy rate while serving **50+** guests daily by mastering a comprehensive menu and providing tailored recommendations based on customer preferences.

## Skills & Interests

**Skills:** Interpersonal Communication, Collaboration, Due Diligence, Hardware & Software Diagnostics, Break-Fix Troubleshooting, Technical Research & AI Utilization, S

**Certificates:** Linux +, Security +

**Interests:** AI, Personal Investing, Business Operations, Tech Repair