RASHAD MUHAMMAD

Atlanta, GA | 678-779-0135 | buddyshad@gmail.com

EDUCATION

Georgia State University Atlanta, GA

Bachelor of Business Administration Expected Dec 2026

Major in Computer Information Systems (Cybersecurity)

EXPERIENCE

Mercor **Remote**

AI Evaluator (Contract) **May 2026 – Present**

- Reviewed and evaluated reference 50+ documents per project to assess AI-generated responses for accuracy, reasoning and alignment with specific prompts.
- Conducted comparative analysis of 100+ AI-generated outputs weekly, authoring detailed preference labels to improve model performance, and justifying the most accurate and relevant response.
- Executed automated Quality Control (QC) processes to maintain high standards of data quality, ensuring reliable outputs for AI model training while meeting strict productivity and accuracy targets.

Handshake AI Fellowship

AI Trainer - AI Evaluation Specialist **December 2025 - Present**

- Evaluated 100+ LLM responses across specialized domains, providing feedback to improve model accuracy and reasoning.
- Analyzed LLM outputs for scientific accuracy, clarity, and depth in specialized subfields.
- Contributed to improving AI understanding of complex through expert review and feedback.
- Researched domain-specific topics to support prompt engineering and AI model evaluation.

Courtland Grand Hotel **Atlanta GA**

Business Analyst Intern – PACE Program **Jan 2026 – May 2026**

- Developed Clay and AI workflows for client event planning and delivered resulting data to stakeholders.
- Evaluated AI tools against client requirements and contributed to decisions about proposed event-planning solutions
- Presented strategic recommendations on how AI tools and automated workflows could address client goals.
- Collaborated with teammates to finalize technical deliverables and client presentations.

Georgia State University College of Education. **Atlanta GA**

Dean's office Student assistant **February 2025 - Present**

- Assisted 400+ visitors and managed 70+ phone calls weekly in a high-volume academic office.
- Resolved front-desk technical and administrative issues while maintaining professional customer service.
- Delivered professional customer service in a fast-paced academic office while supporting students, faculty, and visitors.

PROJECTS

Database Systems Project – Business Scenario Modeling (Spring 2026)

- Built a relational database from a real-world scenario using ER/EER diagrams and 8-12 normalized tables (3NF).
- Developed SQL scripts (CREATE, INSERT, SELECT, DROP) and executed 20+ queries with JOINs/subqueries.
- Implemented & tested the database using MySQL and DBeaver, validating data integrity and query performance.

GRA Management system – Software requirements specification (Fall 2025)

- Partnered with 1 teammate to develop a Software Requirements Specification (SRS) for a Graduate Research Assistant management system.
- Created 10+ UML artifacts, including use cases, activity diagrams, personas, and workflow models, to document system requirements.
- Analyzed existing hiring workflows and translated stakeholder requirements into functional and non-functional system requirements.

LEADERSHIP

Women in Technology | Georgia State University | Vice President of Membership | April 2026 - Present

- Led membership initiatives that increased student engagement through networking and professional development events.
- Supported recruitment, onboarding, and retention efforts for an organization serving 200+ members.

SKILLS

Skills: Excel, Python, ServiceNow, SQL, MySQL, PowerBI, DBeaver, Data Analysis, Requirements Documentation, Stakeholder Analysis, Process Mapping, Business Process Modeling, User Stories, UML, Clay, Workflow Automation,

Certifications & Training: Learning Microsoft Project, Learning Excel 2019, Microsoft Office Specialist: Microsoft Excel 2016, Leading with Generative AI, Introduction to Agents