

Darlena John, MPA

New York, NY | [linkedin.com/in/darlena-john-healthcare-data-analyst](https://www.linkedin.com/in/darlena-john-healthcare-data-analyst)

PROFESSIONAL SUMMARY

Healthcare Program Manager transitioning into Healthcare Data Analytics with 6+ years of experience improving healthcare operations, regulatory reporting, and data quality. Skilled in Excel, SQL, Power BI, KPI reporting, healthcare data validation, and business reporting. Currently completing Per Scholas Data Analytics training with hands-on experience in SQL, Python, Power BI, and data visualization. Passionate about transforming healthcare data into actionable insights that improve patient outcomes and organizational performance.

CORE COMPETENCIES

Data Analysis • Business Intelligence • Healthcare Analytics • KPI Reporting • Data Validation • Dashboard Development • Regulatory Compliance • Excel • SQL • Power BI • Data Visualization • Healthcare Operations

TECHNICAL SKILLS

Languages: SQL, Python (Foundational)

Analytics & Reporting: Microsoft Excel, PivotTables, XLOOKUP, Power BI, Dashboard Development

Healthcare Systems: Meditech, AIRS, ADAP, Altera

Data Management: Data Cleaning, Data Validation, Healthcare Data Management, KPI Reporting

CERTIFICATIONS

- Microsoft Power BI Data Analyst (PL-300) — In Progress
- AI Native Business Intelligence (Per Scholas) — In Progress
- Python Essentials 1 — Cisco Networking Academy
- Excel Skills for Business Specialization — Coursera

EDUCATION

Master of Public Administration (MPA)

Concentration: Inspection & Oversight

John Jay College of Criminal Justice, CUNY

PROFESSIONAL EXPERIENCE

Program Manager – HIV Prevention (PSN & IE PrEP)

Wyckoff Heights Medical Center | Brooklyn, NY | Dec 2025 – May 2026

- Produced healthcare performance reports by validating and reconciling data across AIRS, ADAP, Meditech, and Altera to support NYS Department of Health compliance.
- Analyzed enrollment, retention, and program performance metrics to identify trends and support operational decision-making.
- Maintained audit-ready documentation supporting grant reporting, regulatory compliance, and data quality.

- Managed healthcare program data while improving reporting accuracy and completeness.
- Collaborated with multidisciplinary healthcare teams to improve reporting quality and service delivery.

DATA ANALYTICS PROJECTS

- Power BI Dashboard Project (In Progress): Building interactive dashboards to visualize KPIs and trends.
- Excel Business Analytics Project (In Progress): Using PivotTables, PivotCharts, and XLOOKUP to analyze business data.