

PALOMA GALINDO

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EDUCATION

B.S. IT Management

Western Governors University

12/2026

Salt Lake, UT

EXPERIENCE

IT Support Engineer Technician | Premier Technologies

5/2026 – 6/2026

- Developed and maintained technical documentation for IT incidents and resolution procedures, improving support efficiency and knowledge retention.
- Resolved hardware, software, and network-related issues for end users, minimizing downtime and ensuring business continuity.
- Diagnosed and troubleshot Wi-Fi, VPN, and network connectivity problems, restoring secure access to critical systems and resources.

Hydroficient Cyber Defense Extern | Extern

5/2026 – 6/2026

- Built a STRIDE threat model and simplified technical vulnerabilities for non-technical stakeholders, improving leadership clarity on security risks.
- Built and secured an MQTT-based IoT pipeline using Python, TLS encryption, and device certificates to simulate and protect real-time water monitoring systems.
- Conducted security testing, including replay attack simulations and TLS performance benchmarking, identifying vulnerabilities and tuning defenses.

Security Engineer Intern | Activision (Blizzard Entertainment) 5/2023 – 8/2023

- Created technical documentation for security wiki pages.
- Resolved PKI incidents for new and existing certification requests.
- Presented internship results and findings to management and leadership teams.

Cyber Security Intern | Activision (Blizzard Entertainment)

5/2022 – 8/2022

- Responded to and resolved security tickets related to firewall access.
- Deterred threats and monitored networks by using best security hygiene practices.
- Identified gaps and ensured countermeasures in existing systems.

Cyber Security Intern | Activision (Blizzard Entertainment)

5/2021 – 8/2021

- Aided in the Bug Bounty Program to respond to threats and reports into GIS team to maintain strong relations with all Line of Business technology groups.
- Mitigated potential threats by monitoring security posture in database and network.
- Converted ~91% of global accounts to SAML to increase authentication and authorization data between parties.

TECHNICAL SKILLS

- Languages: Python, HTML, CSS, Javascript, JSON
- Systems: Windows, Linux
- Certifications: COMPTIA Security+ (in progress)

AWARDS & ORGANIZATIONS

- AnitaB.org Grace Hopper Mentorship Program Summer 2024
- AnitaB.org Grace Hopper Scholarship Spring 2024
- Women in Cybersecurity Student Scholarship Spring 2026