

Nasteha Kaminski - Resume

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Location: [City, State]

Professional Summary

Dependable and highly motivated Customer Service Associate at Lowe's with strong front-end, fulfillment, and cross-department support experience. Known for taking initiative, staying longer when needed, and helping leadership keep the store running smoothly. Experienced in order processing, customer support, organizing work areas, and communicating with multiple departments. Seeking to advance into the Scheduling & Staffing Administrator role to support store leadership with organization, scheduling coordination, and accurate communication.

Work Experience

Lowe's Home Improvement — Customer Service Associate

May 2025 – Present

- Deliver friendly and professional service to customers and internal associates.
- Assist Fulfillment by picking online orders, organizing pickups, and preparing orders for delivery.
- Support multiple departments when needed, showing flexibility and strong teamwork.
- Communicate with department supervisors and managers to help solve customer issues.
- Stay later or adjust hours when needed to help the store finish tasks or cover busy times.
- Help maintain an organized front-end area and assist with light administrative tasks.
- Recognized for dependability and willingness to take on extra responsibilities.

Burlington Stores — Cashier / Customer Service Associate

2021 – 2023

- Provided fast and professional customer service during high traffic times.
- Assisted with merchandise organization, stocking, and maintaining clean sales floors.
- Handled returns and register operations with accuracy.
- Supported new associates in learning store procedures.

Skills

- Customer service excellence

- Order picking & staging
- Supporting multiple departments
- Flexible scheduling & reliability
- Communication with managers and associates
- Problem-solving and multitasking
- Organized and detail-oriented
- Positive and professional attitude

Education

Northern Virginia Community College (NOVA) — Freshman

Associate Degree (In Progress)

Expected Graduation: 2

Pathway: Nursing (Prerequisites in progress)

Carter G. High school

High School Diploma