

MUHAMMED ABDULRAZAQ

Ogba, Lagos State

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CAREER OBJECTIVE

To leverage my diverse skill set, passion for excellence, and dedication to professional growth in a dynamic and rewarding work environment. I am committed to making impactful contributions by fostering collaboration within teams, streamlining operations, and implementing innovative solutions that promote organizational success. With strong analytical ability, effective communication, and adaptability to evolving business landscapes, I strive to exceed role expectations while driving sustainable growth and continuous improvement.

EDUCATION

Federal University of Technology, Minna, Niger State	2017 – 2023
B.Eng. Materials and Metallurgical Engineering	
Federal College of Agricultural, Ibadan, Oyo State	2013 – 2015
ND Agricultural Engineering	
Oladipo Alayande School of Science, Ibadan, Oyo State	2008 – 2011
Senior Secondary School Certificate	

TECHNICAL SKILLS

- **Microsoft Office Suite:** PowerPoint, Word, Outlook
- **Customer Relationship Management (CRM)**
- **Data Entry**
- **Project Management**
- **Technical Troubleshooting**
- **RF Drive Test Data Analysis**
- **Inventory & Materials Coordination**
- **Data Analysis & Performance Reporting**
- **Product Lifecycle & Backlog Management**
- **Google Workspace:** Gmail, Google Drive, Google Docs, Sheets, Meet
- **Soft Skills:** Task Prioritization, Customer Service Research Skills, Office Administration, Teamwork, Adaptability, Attention to Detail and Organizational Skill

WORK EXPERIENCE

RF Performance Analysis and Optimization, Lekki, Lagos

2025 – 2026

Service Engineer

- Delivered technical support by monitoring network performance and resolving service quality issues that impacted customer connectivity and user experience.
- Collected, analyzed, and interpreted drive test data to identify signal strength, coverage gaps, and network performance trends.
- Investigated customer-impacting RF issues, including poor coverage, call drops, interference, and handover failures, ensuring timely resolution.
- Collaborated with optimization engineers and field technicians to implement service improvements that enhanced network reliability and customer satisfaction.

Agrosuccour, Ibadan, Oyo State

2024 – 2025

IT Product Manager

- Managed end-to-end product development while ensuring customer needs and business objectives were translated into practical technology solutions.
- Collaborated with engineering, design, marketing, and customer support teams to deliver digital products within agreed timelines and project scope.
- Led a cross-functional team of seven professionals in developing an agricultural e-commerce platform that improved customer ordering and fulfillment processes.

Wave Budget, Minna, Niger State

2023 – 2024

Product Owner

- Served as the primary point of contact between business stakeholders, customers, and the Scrum development team to ensure successful product delivery.
- Gathered, analyzed, and documented customer requirements to ensure products aligned with user expectations and business goals.
- Facilitated communication between technical teams and stakeholders, ensuring transparency throughout the product development lifecycle.

Excel Fabrications, Ibadan, Oyo State

2022

Intern Foundry Worker

- Participated in machining and finishing of cast components to meet required product specifications, and assisted with procurement activities.
- Collaborated with production teams to ensure timely completion of fabrication projects and customer orders, and assisted in sand preparation and moulding processes.
- Conducted quality inspections on finished products to identify defects and ensure compliance with production standards.

CERTIFICATION

- AWS – Cloud Practitioner

2025

INTERPERSONAL SKILLS

Problem-Solving, Stakeholder Engagement, Confidentiality, Excellent Communication, Good Interpersonal Relationship, Teamwork, Critical thinking, Time Management and Leadership Skills.

REFEREE

Available on request.