Morgan J. Litvak

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Professional Summary

Psychology student at Duquesne University with a strong interest in law, legal research, and the American legal system. Background in healthcare involving discretion, sound judgment, and clear communication in high-stakes environments. Brings strong research, analytical, and interpersonal skills with experience navigating complex processes and coordinating across professional teams.

Education

Duquesne University Pittsburgh, PA
Bachelor of Arts in Psychology. *Expected December 2027*

Dallastown Area High School Dallastown, PA
High School Diploma. *May 2023*

Experience

Patient Care Technician November 2025 – February 2026
UPMC Presbyterian Hospital *Pittsburgh, PA*

- Observed and reported changes in patient conditions, maintaining accuracy and attention to detail in high-acuity settings.
- Communicated with patients in stressful or sensitive situations, maintaining professionalism and discretion.
- Collaborated with healthcare professionals in a fast-paced environment, applying sound judgment and problem-solving.

Patient and Family Concierge October 2024 – November 2025
UPMC Presbyterian Hospital *Pittsburgh, PA*

- Guided patients and families through complex hospital procedures, admissions, discharges, and care transitions.
- Communicated clearly with individuals of diverse needs and backgrounds, addressing concerns with professionalism.
- Coordinated with interdisciplinary teams to resolve concerns and support effective communication across departments.

Warehouse Associate May 2022 – July 2024
Schaffers Wholesale Florist *York, PA*

- Managed time-sensitive responsibilities while maintaining accuracy and organization in daily operations.
- Collaborated with team members to complete daily tasks and meet deadlines consistently.

Certifications

- Civics Break - Course on the Judiciary, Bolch Judicial Institute, Duke Law (October 2026)
- Adolescent Trauma and Substance Abuse, National Child Traumatic Stress Network (September 2026)
- Pennsylvania Act 31 Clearance: Mandated Reporter Training (September 2026)
- Pennsylvania Act 33 Clearance: Child Abuse History (September 2026)
- CITI Research Training: Human Subjects Research (September 2025)
- CPR Certification, American Heart Association (November 2025)
- STOP THE BLEED Training, American College of Surgeons (February 2025)
- Pennsylvania Act 34 Clearance: Criminal History (October 2024)

Skills

Research & Analysis: Research & Data Interpretation, Analytical Thinking, Critical Thinking, Ethical Decision-Making

Communication & Interpersonal: Professional Communication, Active Listening, Interpersonal Communication, Understanding of Human Behavior

Professional: Attention to Detail, Problem-Solving, Team Collaboration

Activities & Leadership

Duquesne Alpha Phi Sorority January 2024 - Present

- Participate in philanthropic fundraising initiatives supporting women's heart health and other charitable causes. Collaborate with chapter members to coordinate activities, support fundraising efforts, and contribute to community initiatives.