

MERISSA BRIDGEMAN (SHE/HER/HERS)

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SKILLS AND INTERESTS

Technical: Python, Flask, Javascript ,React, React Native, Supabase, MongoDB, SQL/NOSQL

Non-technical: Google Workspace, Multitasking, Relationship Building, Team Player, Detail-oriented, Proactive, Collaborator, Organizational, Agile development.

EDUCATION

DOMINICAN UNIVERSITY OF CALIFORNIA, ACCELERATED PROGRAM

San Francisco, CA

B.S. in Applied Computer Science, Full Stack Development

Relevant Curriculum: Product Management and Development, Data Structures, Algorithms, Backend Systems, Frontend frameworks.

Clubs and Societies: Product Management Club, People of Color in Tech, Peer Mentorship, Tech Interview Prep.

PROFESSIONAL EXPERIENCE

APPLE INC.

Sunnyvale, CA

QA and Automation Engineer - Career Experience

June 2025 – Oct 2025

- Engineered and automated Face ID test suites using internal frameworks, increasing test coverage across multiple devices..
- Identified and resolved a critical defect in automation scripts, improving test reliability and decreasing false negatives.
- Onboarded and mentored new QA engineers, delivering hands-on training sessions that accelerated ramp-up time.

APPLE INC.

Berkeley, CA

Genius

Dec 2024 – Present

- Provided exceptional technical support to customers by diagnosing and resolving hardware and software issues on Apple devices.
- Conducted efficient repairs on our Apple products, including iPhones and MacBooks, utilizing specialized tools and techniques to ensure minimal downtime for customers.
- Mentored new team members, fostered a collaborative work environment and enhanced the overall expertise and efficiency of the team.

APPLE INC.

San Diego, CA

Software Integration Engineer- AirPods - Career Experience

Jan 2024 – June 2024

- Troubleshoot firmware bugs and communicate cross-functionally with engineering teams to debug and resolve the issue
- Enhance internal tools to automate the troubleshooting process to catch bugs earlier and increase productivity within the org
- Drive presubs and integration, screen any potential regressions to ensure product quality

APPLE INC.

Pleasanton, CA

Technical Expert

Oct 2022 – Dec 2024.

- Build rapport and offer feedback to peers to help increase our store metrics
- Maintained above a 98% same unit repair rate and provided constant feedback to peers about best practices.

BuzzTrek

Los Angeles, CA

Co-Founder, Product Lead, UX Researcher |Software Application Development

Aug 2018 – Present

- Conducted user interviews to validate our market
- Used key findings from user interviews to increase user retention by 150% by our second iteration.
- Introduced product requirements doc for team communication and increased productivity in our sprints.

PASSION PROJECTS

HELPING HAND | JAVASCRIPT, REACT NATIVE, EXPO, FIREBASE

Oakland, CA

Product Manager, Engineering Lead, Full Stack Engineer

Repo Available Here

- Designed, developed, and tested a social justice application that aimed to decrease police brutality and petty crimes.
- Coordinated with Restorative Justice Leader to report updates and status of the application.

LEADERSHIP AND COMMUNITY INVOLVEMENT

MENTOR/HACKATHON JUDGE, TEENTECHSF

Oct 2020 - May 2022

STUDENT JEDI LEADER

Apr 2020 - Aug 2021