LOU JENT-CLOUGH

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PROFESSIONAL SUMMARY

Dynamic professional with extensive experience in organizational leadership, cross-functional teams, and strategic planning. Commitment to operational excellence with aptitude for capacity, gap, and risk analysis. Proven track record in grant compliance, development of impactful fundraising campaigns, and events. Experienced with utilizing strong written and verbal communication skills to engage diverse audiences. Knowledge in media relations and digital content management.

WORK HISTORY

CANDOR - ***Board Member***
Durham, NC • 01/2026 - Current

- Led strategic initiatives to enhance organizational governance and accountability.
- Collaborated with executive leadership on long-term planning and resource allocation.
- Evaluated financial performance and risk management strategies for sustainability.
- Fostered stakeholder engagement through transparent communication and regular updates on social media.

Southern Queer Family Network, LGBTQ Center of Durham - ***Family Advocate***
Durham, NC • 05/2025 - Current

- Provided support to families navigating resources and services within the LGBTQIA+ community by assisting the center as they developed and facilitated workshops focused on family inclusion and advocacy strategies.
- Assisted in coordinating community outreach initiatives to raise awareness of family-related issues, especially as they related to the rights of LGTBQIA+ community and policy in our schools.
- Worked to encourage comprehensive records of community member interactions to ensure effective follow-up and resource allocation, while stewarding the data we provide to funders in a respectful and safe way.

Certain Voices, LLC; BrainCave - ***Startup Founder***
Durham, NC • 06/2023 - Current

- Established operational workflows of graphic design work to enhance service delivery and client satisfaction.
- Collaborated with stakeholders to refine product offerings (storytelling, events, media, graphic design, social media

SKILLS

- Strategic Planning
- Brand development
- Grant Writing
- Regulatory Compliance
- Budgeting
- Financial Reporting
- Proficient in Google Suite, Microsoft Suite
- CRM Management
- A/B Testing
- Social media design and management
- Policy development
- Risk reduction

EDUCATION

Durham Technical Community College
Durham, NC

Associate of Arts: Psychology

Western Governors University
Salt Lake City, Ut • Expected in 06/2028

Bachelor of Science: Communications

CERTIFICATIONS

- AI Foundations, Hubspot - June 2026
- Foundations: Data, Google Data Analytics - October 2023

AFFILIATIONS

Student Member, American Management Association

management) based on customer feedback.
- Boosted brand awareness for the business and branding clients by developing and implementing strategic social media campaigns.
- Aligned operational objectives with long-term goals to ensure sustainable success throughout various stages of startup growth.

CANDOR - ***Donor Relations Coordinator***
Durham, NC • 05/2024 - 12/2025

- Fostered relationships with donors through personalized communication and engagement strategies.
- Managed donor databases, ensuring data accuracy and timely updates for outreach initiatives.
- Developed targeted fundraising campaigns to increase donor participation and contributions.
- Collaborated with cross-functional teams to align donor relations strategies with organizational goals.

Adroit Asissting - ***Owner; Virtual Assistant***
Durham, NC • 06/2018 - 06/2023

- Managed daily business operations, ensuring efficiency in workflows and resource allocation.
- Developed comprehensive operational strategies to enhance service delivery and customer satisfaction.
- Monitored emails and voicemails, organized inbox, and prioritized messages for clients.
- Negotiated contracts with clients providing graphic design and social media services, ensuring cost-effective solutions without sacrificing quality or deadlines.

VOLUNTEER WORK

Newsletter Writer, CANDOR, 2025-present
- Used strong communication skills to convey information to others.

Accessibility Coordinator, NC Queer Farmer Network (NCQFN), 2025 - present and Scapegoat Theater, 2025
- Represented organization positively and professionally while providing community with much-needed services.

Grant Writer, Griot & Grey Owl, 2025
Sacrificial Poets, 2017-2020
- Collaborated with grant writers and other arts organizations to develop joint initiatives that benefited the broader community at large.

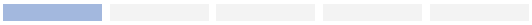
LANGUAGES

English

Native or Bilingual

Spanish

Limited Working

French

Elementary