Keya Dhanani

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EDUCATION

Virginia Commonwealth University (VCU) Richmond, VA
B.S. Information Systems | GPA: 3.8 *Aug 2026*

EXPERIENCE

Business Analyst Intern Sep 2025 – Present
KAAS Solutions *Chantilly, VA*

- Gather and translate stakeholder requirements into reporting solutions, AI–enabled workflows, ad process improvements supporting business and operational objectives.
- Develop dashboards, automated reporting tools, and AI-powered workflows used by 60+ stakeholders, improving visibility into key business metrics and reducing reliance on manual reporting processes
- Conduct AI model testing, KPI analysis, and data validation to identify workflow gaps, improve output accuracy, and support continuous business process improvement.

Program Management Intern May 2025 – Aug 2025
Navy Federal Credit Union - MarTech *Vienna, VA*

- Elicited stakeholder requirements and developed process documentation, SOPs, and workflow diagrams supporting enterprise-level initiatives across Marketing, Technology, and Operations.
- Analyzed cross-functional workflows to identify operational bottlenecks, document process gaps, and recommend opportunities for improved efficiency.
- Built reporting solutions and dashboards tracking 120+ operational metrics, giving stakeholders centralized visibility into performance indicators and supporting faster, data-driven decision-making.

Business Analyst Intern May 2023 – Aug 2023
Chain Bridge Solutions *Richmond, VA*

- Partnered with business stakeholders to gather reporting requirements and translate analytical findings into actionable recommendations.
- Analyzed business and operational data using SQL, Tableau, and Excel to identify trends, performance gaps, and opportunities for operational improvement.
- Performed KPI monitoring, data validation, and trend analysis to surface process improvement opportunities and support business performance initiatives.

PROJECTS

AI-Powered Ticket Automation System | Independent Study May 2026 – Sep 2026

- Designed and developed an AI-powered automation system in n8n to streamline data intake, processing, classification, and workflow management.
- Built and integrated an AI agent and conversational chatbot using large language models to interpret user requests, analyze unstructured data, and support automated decision-making.
- Developed an automated document ingestion and ticket-processing workflow, transforming inconsistent source data into standardized records within a centralized master database.

EquityLens AI | Founder & Developer, Independent Project Oct 2026 – Present

- Developed and launched a financial research platform using Python, Streamlit, and SEC EDGAR APIs to analyze company fundamentals, financial disclosures, and market performance.
- Integrated financial data and SEC filings (10-K, 10-Q, S-1) across 517 publicly traded companies, enabling structured company research, cross-industry comparisons, and interactive data visualization.
- Designed automated data retrieval and analytical dashboards to transform complex financial information into accessible insights, supporting financial research and data-driven decision-making

SKILLS

Business Analysis & Operations: Requirements Gathering, Stakeholder Communication, Process Documentation, SOP Development, Process Improvement, Workflow Management, KPI Monitoring.

Systems & Tools: SQL, Microsoft Excel, Tableau, Power BI, Streamlit, Data Modeling, Data Architecture, Data Integration, ETL, ServiceNow, Salesforce, SharePoint, n8n.

Financial & Analytical: Financial Analysis, Financial Modeling, Forecasting, Performance Analysis, Variance Analysis, Trend Analysis, Data Validation.

CERTIFICATIONS

Azure AI Fundamentals, AWS Cloud Foundations, Lean Six Sigma Foundations, AI & Cognitive Technologies for Leaders