

Kevin Khong

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EDUCATION

California State University, Fullerton

Expected Graduation: May 2028

GPA: 3.5

Bachelor of Arts, Business Administration

Concentration of Information System

- **Relevant Coursework:** Business Analytics, Business Communication, Data Analytics, Principle of Information System, Managing Operations

SKILLS

Technical Skills: Excel, Python, C#, Power BI, Microsoft Suit

Language: English, Khmer

WORK EXPERIENCE

Trubridge Healthcare Extern

Healthcare Data Analytics

January 2026 – March 2026

- Conducted exploratory data analysis using Python and Excel on publicly available healthcare datasets, examining infection trends through variables including case counts, demographics, and time patterns to uncover meaningful insights.
- Leveraged AI tools including ChatGPT and Claude alongside Power BI to guide data discovery, generate research prompts, and build interactive dashboards and reports on infection-related public health trends.
- Produced synthesis reports and presentations covering infection trends, data limitations, population insights, public health implications, and recommendations for stakeholder action.

Beats By Dre Extern

Data Analytics: Qualitative & Quantitative Insights

October 2025 – December 2025

- Conducted qualitative and quantitative research to uncover customer insights related to Gen Z trends, behaviors, and preferences for audio devices.
- Applied Python, data science libraries, and natural language processing tools including Gemini AI to perform sentiment analysis and visualize consumer feedback across multiple audio device brands using Tableau.
- Synthesized findings through a detailed data dashboard built in Power BI and a visual presentation for actionable business strategies.

Urban Air Adventure Park -La Habor, CA

Team Member

September 2024 – Present

- Operate POS and reservation systems to process payments, manage, waivers, and handle customer transactions accurately.
- Deliver customer service in a high volume entertainment, assisting guests with attractions, safety procedures, and check in processes.
- Collaborate with team members and supervisors to resolve customer issues and maintain smooth daily operations.

ACADEMIC AWARDS AND LEADERSHIP

Business and Data Analytics clubs - Member

September 2026 - Present