

Kevin Gutierrez

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EDUCATION

Rutgers, The State University of New Jersey

Newark, NJ

Bachelor of Science: Major in Finance

May 2028

GPA:

Related Coursework: International Bus., Management, Marco, Finance

Hudson County Community College

Jersey City, NJ

Associate of Science: Major in Business Administration

December 2025

GPA: 3.6

Related Coursework: Accounting, Statistics, Micro

PROFESSIONAL EXPERIENCE

Cava

Jersey City, NJ

Grill Cook

August 2024 - Present

- Processed 100+ customer orders per shift with accuracy and efficiency by managing transactions and maintaining strong attention to detail in a high-volume environment
- Managed 3+ operational responsibilities simultaneously, including customer service, food preparation, and workspace maintenance, while consistently meeting quality and safety standards
- Collaborated with team members to prioritize competing tasks, resolve customer needs, and maintain efficient daily operations during high-volume periods

Burlington

Edgewater, NJ

Customer Service Lead

June 2023 - May 2024

- Earned a promotion from Cashier to Customer Service Lead by demonstrating strong performance, reliability, and leadership, consistently receiving 4–6 positive customer service surveys
- Supervised front-end operations and trained employees by coordinating cashier responsibilities and break schedules, resolving escalated customer concerns, and maintaining efficient service during high-volume periods
- Processed \$300+ transactions, refunds, returns, and store credit adjustments, applying authorized 10–30% merchandise adjustments, and following established financial policies and procedures

Extracurricular

Association of Latino Professionals For America, Rutgers

Newark, NJ

General Member

September 2026 - Present

- Participated in professional development workshops, networking events, and employer presentations while building relationships with finance

Interests & SKILLS

Language: English and Spanish

Interests: Hiking, Legos, Soccer, Basketball, Cars, Batman, Travel, Stocks

