# Kerwinza Pierre

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## Education

**Bachelor of Science**, **Healthcare Management**
Towson University, Towson, MD 2028

- Minor, Business Administration

**Associate of Science, Health Science** 2026
Palm Beach State College, Palm Beach Gardens, FL

## Work

**European Wax Center,Guest Service Associate** 2025-2026

- Delivered exceptional customer service in a fast-paced environment.
- Managed reservations and ensured efficient guest experience.
- Promoted products and services while consistently pursuing sales goals.
- Maintained a clean facility and supported a collaborative, high-energy team.

**Kohls, Sales Associate** 2023-2025

- Provided attentive customer service and assisted shoppers with their needs.
- Restocked and organized merchandise to maintain a clean, accessible sales floor.
- Accurately processed purchases and returns at the register.

## Leadership & Community Involvement

Future business leaders of America (FBLA) Internship 2023-2024

**Lake Park Public Library, Office Assistant**

- Managed computer setup and routine maintenance.
- Provided translation support for non-English-speaking patrons.
- Led a beginner computer class tailored to non-English speakers.

**Great Expressions Dental Centers, Extern** 2025

- Collected and entered patients' medical histories and recorded vital signs.
- Performed intraoral and extraoral X-rays and prepared treatment rooms for dental procedures.
- Provided chairside assistance during dental procedures.

## Skills and Certifications

Haitian Creole, Intermediate

CPR/AED America Heart Association April 2027