

KEITH PERRY

Location Safety Manager | Student Transportation Safety & Operations

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SUMMARY

Transportation safety and operations leader with 15+ years of experience across student transportation, public transit, intercity bus and rail. Currently Location Safety Manager at Zūm, responsible for safety, driver qualification, training and contract compliance for a school-district transportation contract. Builds safety management systems, root cause and corrective action processes, and performance scorecards that tie daily operations to customer commitments. Known for developing trainers and supervisors and building a culture of accountability and continuous improvement.

CORE STRENGTHS

Safety Leadership | Safety Management Systems (SMS) | Driver Qualification & Training | Incident Investigation & Root Cause Analysis | Regulatory & Contract Compliance | Risk Management | Performance Reporting & KPIs | Team Development

PROFESSIONAL EXPERIENCE

Location Safety Manager | Zūm, Nashville, TN | 2026 – Present

- Lead safety, compliance and training for a school-district student transportation contract covering 34 routes (Type A and Type C buses) with monitors.
- Manage driver qualification, licensing, medical and background-check eligibility to meet state, federal and contract requirements.
- Improved safety compliance and closed training gaps; developed a plan to position the location as a regional training development hub.
- Run the behind-the-wheel training and evaluation program covering 14 skill areas, from pre-trip inspection and railroad crossings to loading, unloading and student management.
- Built a safety management system workbook with a hazard register, risk matrix, root cause analysis and corrective action tracking.
- Mapped 30 customer contract deliverables to owners, evidence and due dates, and established readiness tracking for performance-based service standards.
- Lead accident and incident investigations, including required reporting to the school district and preservation of camera footage.
- Report to regional leadership through weekly contract-readiness briefs and a 90-day location scorecard covering safety, service, people, fleet and customer measures.
- Designed a competency-based development pathway to prepare an experienced trainer for a Safety Supervisor role.

Membership Concierge | Flexcar, Nashville, TN | 2026

- Resolved order and vehicle concerns quickly, prioritizing member satisfaction.
- Ensured each vehicle met quality standards through pre-delivery cleaning and preparation.
- Identified process improvements that strengthened customer service and operations.

Safety Training Facilitator | WeGo Public Transit, Nashville, TN | 2025 – 2026

- Delivered classroom and behind-the-wheel instruction in defensive driving and safe vehicle operation.
- Designed visual learning materials, simulations and real-world exercises to engage trainees.
- Monitored progress, evaluated performance and ensured compliance with Tennessee driver-training standards.
- Conducted pre-trip inspections and enforced strict safety protocols during instruction.
- Presented awareness sessions on distracted driving, impairment prevention and road-rage mitigation.

Safety & Training Manager | National Express Transit, Lorton, VA | 2023 – 2025

- Directed driver safety and compliance programs, leading to a measurable reduction in incidents.
- Supervised and coached trainers, fostering a culture of accountability and growth.
- Analyzed safety data and implemented corrective actions following audits and investigations.
- Partnered with leadership to standardize training and performance monitoring processes.
- Implemented SMS principles to strengthen hazard mitigation and coordination across departments.

Safety Supervisor / Operations Supervisor | RATP Dev, Washington, DC | 2020 – 2023

- Oversaw compliance with OSHA, FTA, DDOT and ADA standards.
- Led investigations and designed training to prevent recurrence of incidents.
- Managed driver onboarding, ensuring compliance with FMCSA documentation.
- Optimized route scheduling and AVL monitoring for efficiency.

Area Manager / City Manager / Terminal Supervisor / Operator | Greyhound Lines, Western U.S. | 2013 – 2020

- Led multi-state intermodal operations, improving safety compliance and customer satisfaction.
- Supervised staff and contractors while implementing standardized safety and operational protocols.
- Managed regional growth initiatives to expand market presence and increase revenue.

Train Attendant / Executive Chef | Amtrak, Washington, DC | 2007 – 2013

- Ensured safe and timely passenger operations with full regulatory compliance.
- Maintained service quality and safety standards for onboard passengers.

EDUCATION

Bachelor of Arts, Occupational Health and Safety | Walden University (Online) | Expected Winter 2026

Associate Degree, Business Management | Riverside Community College, Riverside, CA | 2006