

[Julio Esquivel]

Bridgewater, NJ | [908-883-0421] [gonzalezjes063@gmail.com] |

PROFESSIONAL SUMMARY

Warehouse associate at Amazon who trains and cross-trains new hires. Currently completing a Bachelor's degree in Supply Chain Management and Operations at Western Governors University. Looking for a Supply Chain internship where I can take ownership of a project from data to implementation.

WORK EXPERIENCE

Learning Ambassador

June 2023 – Present

Amazon, NJ

- Trained and cross-trained new associates on warehouse processes, safety protocols, and standard work.
- Audited associate performance and coached fixes on the spot, improving accuracy and quality scores on the floor.
- Operate as a UIS operator, using warehouse equipment to sort and scan inventory in preparation of orders.
- First point of contact for new hires with process questions during shifts.

Wholesale Advocate

August 2022 – February 2023

Aston Carter (contracted to Carvana), NJ

- Handled the paperwork for vehicle pickups, coordinating directly with customers by phone and in person to complete each transaction.
- Completed pre-work checklists ahead of every pickup to confirm vehicles were ready for customers.

Sales Associate

May 2019 – December 2020

Marshalls, NJ

- Promoted the store's credit loyalty program to customers during checkout.
- Delivered excellent customer service, ensuring a positive shopping experience for every customer.

EDUCATION

Bachelor's Degree in Supply Chain Management and Operations (In Progress)

Western Governors University

High School Diploma — 2020

Manville High School

SKILLS

- Training & onboarding new associates
- Warehouse operations & order fulfillment
- Quality audits & process improvement
- Customer transactions & paperwork accuracy
- Customer service