

Jeffrey Lin

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EDUCATION

Cullen College of Engineering, University of Houston

Bachelor of Science in Supply Chain & Logistics Technology

May 2028

GPA: 4.0

Certifications: Lean Six Sigma Yellow Belt | LinkedIn Program Management Foundations

WORK EXPERIENCE

Amazon | *Operations Analyst Extern* | Houston, TX

Sept 2026 – Present

- Evaluated 15GB of employee feedback and identified 3+ workforce attrition risks to address 7+ significant operational challenges
- Built 4+ segmented cohort profiles through data analysis and thematic coding, guiding 10+ targeted workplace interventions
- Analyzed employee feedback to identify 4+ critical attrition risks, informing initiatives that improved frontline productivity by 15%

Fresh & Fit | *Owner and Operations Manager* | Plano, TX

Nov 2025 – Jan 2026

- Founded and ran a healthy food business, overseeing purchasing, inventory management, and timely customer order fulfillment
- Managed monthly orders across 80+ SKUs, balancing customer demand with inventory quantities to minimize excess product waste
- Generated \$2,000+ in monthly sales revenue through reliable, on-time order fulfillment, resulting in a 95% customer return rate

Squares Hot-Pot | *Shift Manager* | Plano, TX

Mar 2024 – June 2025

- Coordinated 400+ fast-paced daily orders across multiple staff teams, meeting a strict 10-minute SLA to minimize customer delays
- Managed \$3,000+ in daily sales and cash transactions, maintaining accurate financial records while mitigating transaction discrepancies
- Tracked inventory across 55+ food, beverage, and restaurant supplies, monitoring product usage patterns to support timely restocking

Yu's Asian Diner | *Manager* | Plano, TX

Jan 2018 – Feb 2023

- Analyzed inventory levels across 75+ high-turnover SKUs, maintaining accurate recordings of supply quantities to prevent stockouts
- Reviewed monthly inventory usage to identify opportunities for cost reduction, reducing monthly operating expenses by \$1,300+
- Developed 30+ Excel spreadsheets to centralize 250+ supply data, improving organization and accessibility for purchasing decisions

PROFESSIONAL DEVELOPMENT

Society of Asian Scientists and Engineers (SASE) | *Media Team Officer* | Houston, TX

Aug 2026 – Present

- Produce promotional content and coordinate event campaigns, supporting timely execution and 150+ increase in member participation
- Collaborate across media teams to coordinate project timelines, event communications, and campaign deliverables for timely execution
- Optimized digital content workflows to increase student engagement, resulting in 200k+ interactions across all social media platforms

Asian Business Student Association (ABSA) | *Active Member* | Houston, TX

Aug 2026 – Present

- Strengthen operations and process improvement knowledge by attending professional workshops, industry panels, and corporate events
- Network with 400+ peers and 50+ business professionals, strengthening cross-functional relationships and supply chain career exposure
- Expand supply chain knowledge by attending 10+ industry events and engaging with leaders to identify emerging career opportunities

PROJECTS

CITGO Case Competition | *Team Lead* | Houston, TX

Sept 2026 – Present

- Lead an 8-person team by managing timelines, delegating tasks, coordinating progress, and delivering final case recommendations
- Delegate responsibilities across 8 team members, by setting milestones for research, analysis, solution development, and delivery
- Present final recommendations to 6+ judges by translating complex analysis into clear, actionable business insights and solutions

Kaminoko Game Design Portfolio | *Graphics Lead* | Plano, TX

Sept 2024 – Apr 2025

- Developed 65+ original game assets while incorporating feedback from 3+ professionals to improve quality, consistency, and delivery
- Researched and applied design standards, typography, and UI elements to streamline asset development and deliver cohesive interfaces
- Commercialized original artwork and game assets, generating \$5,000+ by coordinating design, production, quality, and final delivery

SKILLS & INTERESTS

Technical Skills: Excel | Microsoft 365 | Google Workspace | Power BI | Python | Visual Studio Code

Methodologies: Lean Six Sigma | Kaizen | Agile | Scrum

Languages: Mandarin | English

Interests: Professional Graphic Design | Interior Planning & Modeling | Cooking | Baking | Photography | Networking | Computer Research