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Willmott Dixon Interiors

- Helped maintain a spotless, well-organised, and welcoming environment for customers, reflecting presentation standards expected in retail establishments
- Supported daily logistics and stock movement, similar to retail back-of-house operations like stock replenishment and storage organisation
- Regular interaction with teams and guests developed effective communication skills, transferable to retail customer interactions
- Shown dependability and teamwork under pressure, ensuring smooth operations crucial in hectic retail environments, particularly during peak hours

EDUCATION

City of Westminster College, London	2023 – 2025
Level 3: BTEC National Extended Diploma in Information Technology	
Pimlico Academy, London	2018 – 2023
GCSE	

SKILLS

Retail & Customer Service Customer service • Merchandising • Stock management • Retail sales • Cash handling • Point-of-sale systems Technical Skills Information Technology • Microsoft Office Suite • Computer literacy Communication & Performance Effective verbal communication • Public speaking • Spoken word performance • Audience engagement	Personal Attributes Active • Cooperative • Proactive • Attentive • Perceptive • Flexible • Time management Operational Skills Cleaning • Shelving • General assistance • Crowd control • Material distribution • Task prioritisation Teamwork & Leadership Cooperation & teamwork • Emotional expression • Maintaining orderly surroundings
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ADDITIONAL EXPERIENCE

Spoken Word Performer	2025 – Present
Kharis Phase 2 • Performed original spoken word poetry at poetry slams and open mics both locally and online • Used poetic storytelling and performance to create gripping stories and social commentary • Displayed strong verbal communication, emotional expression, and audience engagement abilities • Used voice, metaphor, and rhythm to examine issues like justice, identity, mental health, and personal development	
Usher Service	2024 – 2025
Kharis Phase 2 • Greeted and welcomed congregants, creating a warm and friendly atmosphere • Assisted attendees in finding seating and ensuring the orderly flow of services • Distributed church materials, such as bulletins, programs, and offering envelopes • Facilitated the collection of offerings during services and maintained clean, organized worship space • Ensured safety and assisted with emergency protocols, including crowd management	