

HARMINDER SINGH

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TECHNOLOGY & AI ADOPTION | AI OPERATIONS | APPLICATION SUPPORT

PROFESSIONAL SUMMARY

Technology and AI operations professional with hands-on experience evaluating generative AI outputs, testing prompts, validating data quality, supporting software users, and documenting workflows. Built independent AI products, including Nexora AI and Omni AI, and brings a strong background in IT support, web applications, quality assurance, and process improvement. Interested in helping mission-driven teams adopt useful, reliable technology through practical support, testing, and clear documentation.

RELEVANT SKILLS

AI Tool Adoption & Workflow Testing • Generative AI & Prompt Evaluation • AI Output Quality Review • Application & User Support • Technical Documentation • Process Improvement • Data Annotation & Validation • Troubleshooting • Cross-Functional Communication • Website QA • Microsoft/Google Productivity Tools

AI OPERATIONS AND PRODUCT EXPERIENCE

AI Data Annotation Specialist | Handshake AI (Remote) | 2026

- Annotated and validated text, image, and structured data to support AI model training and quality standards.
- Reviewed work against project instructions, corrected inconsistencies, and delivered structured feedback.
- Managed independent remote work with attention to accuracy, productivity, and documented guidelines.

Founder / AI Product Builder | Nexora AI | 2026

- Developed an independent AI-focused technology project, using generative AI tools to test workflows and refine product experiences.
- Performed prompt testing, response review, and iterative improvements to make AI-assisted workflows more useful.

Founder / AI Product Builder | Omni AI | 2026

- Built a side-by-side AI comparison experience involving ChatGPT, Claude, and Gemini outputs.
- Evaluated responses for clarity, consistency, usefulness, and differences across common prompts and use cases.

PROFESSIONAL EXPERIENCE

Quality Inspector | Oliver Healthcare Packaging | 2021–Present

- Inspect regulated medical packaging against established standards, identify defects, and maintain accurate quality records.
- Document findings, follow standardized procedures, and support corrective actions and continuous improvement.

Freelance Web Developer & IT Support | Risen PCs | 2016–2018

- Supported small-business users with software and website issues, troubleshooting, and clear technical guidance.
- Built and maintained websites using HTML, CSS, JavaScript, and WordPress.

Web Developer / IT Support | FireStarter Group | 2015–2016

- Supported web applications and users, maintained front-end components, and performed QA testing before deployments.

Line Attendant | Estée Lauder | 2010–2015

- Performed packaging quality checks and maintained accurate operational records under established procedures.

CYBERSECURITY PROJECT EXPERIENCE

Cybersecurity Extern | Hydroficient (Remote) | 2026

Completed an eight-week IoT security externship involving vulnerability assessment, risk analysis, secure communications, and technical documentation.

EDUCATION AND RECOGNITION

B.S., Information Sciences and Technology | The Pennsylvania State University

Google IT Support Professional Certificate

Guinness World Records™ event participant (July 15, 2026): One of 14,075 participants in an AI video lesson event organized by Kanz and Saudi Arabia's Ministry of Human Resources and Social Development.