

Fikerte Zewdu Abate

AI & Digital Transformation Consultant | Project Coordination | Administrative Support |
Former Clinical Nurse Anesthetist

Professional Profile

Operations-focused professional with over seven years of experience spanning healthcare, humanitarian programmes, administration, project coordination, AI automation and digital transformation. Experienced in coordinating multidisciplinary teams, maintaining documentation, improving workflows and supporting organisational efficiency. Currently provide remote freelance consulting services to organisations in the UK and Europe, delivering AI automation, administrative support, project coordination, CRM management, reporting and process improvement.

Core Competencies

Project Coordination • Administrative Support • Programme Support • AI Automation • Workflow Optimisation • Documentation • Research • Reporting • Knowledge Management • CRM • Microsoft 365 • Google Workspace • Power Platform • Claude • ChatGPT • Gemini • SEO • Digital Marketing

Professional Experience

Freelance AI & Digital Transformation Consultant (Remote)
Jan 2024 – Present

Deliver remote consulting services for organisations across the UK and Europe, providing AI automation, project coordination, administrative support, documentation, workflow optimisation, CRM administration, reporting, process improvement and digital transformation initiatives.

Clinical Nurse Anesthetist – Yekatit 12 Hospital Medical College
Addis Ababa, Ethiopia | Sep 2016 – May 2023

Delivered anaesthesia for emergency and elective surgery within a major government referral hospital. Coordinated perioperative activities, maintained clinical documentation, collaborated with multidisciplinary teams and supported trauma, paediatric, burn, cleft lip and palate, reconstructive and humanitarian surgical programmes while ensuring patient safety and quality standards.

Humanitarian Experience

Collaborated with Project Harar (United Kingdom), supporting humanitarian surgical missions for children with cleft lip, cleft palate, noma and other complex facial conditions. Worked with international multidisciplinary teams to prepare patients and support perioperative care.

Education

Bachelor's Degree in Clinical Nursing
Addis Ababa University, Addis Ababa, Ethiopia

Professional Development

Google Digital Marketing & E-Commerce Professional Certificate
Microsoft Power Platform Programme