

OLUFELA OJO

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PROFESSIONAL SUMMARY

Customer-focused Business Administration student with 6+ years of experience across retail, hospitality, food service, and event operations. Skilled in sales, cash handling, customer engagement, merchandising, beverage service, event setup, and high-volume service environments. Recognized for professionalism, teamwork, organization, and creating welcoming experiences for customers, members, and guests.

PROFESSIONAL EXPERIENCE

Sales Associate | Five Below | Rockville, MD | Jul 2026 - Present

- Greet customers and provide friendly, helpful service while creating a positive shopping experience.
- Operate the cash register and process customer transactions accurately and efficiently.
- Assist customers in locating products and answer questions about merchandise and store offerings.
- Keep the sales floor clean, organized, and fully stocked; unload and organize merchandise from deliveries.
- Collaborate with team members to meet store goals and maintain efficient daily operations.

Bartender / Server | Woodmont Country Club | Rockville, MD | Nov 2024 - May 2025

- Delivered high-quality food and beverage service to club members and guests in a high-end, fast-paced dining environment.
- Prepared and served cocktails, wine, and beverages with accuracy while following club standards and alcohol-service requirements.
- Managed multiple tables and bar orders simultaneously while maintaining professional, attentive customer service.
- Built rapport with members and supported private events, banquets, and golf tournaments in coordination with kitchen and event staff.
- Maintained clean, organized bar and dining areas; restocked supplies and completed opening and closing duties.

Bartender | The Breakfast Club | Silver Spring, MD | Mar 2022 - Nov 2024

- Provided efficient, friendly beverage service in a fast-paced restaurant environment while managing multiple guest and bar orders.
- Prepared and served cocktails, wine, and other beverages with precision and attention to presentation and service standards.
- Built strong guest rapport, responded to requests professionally, and helped create a welcoming dining experience.
- Coordinated with servers, kitchen staff, and management to support smooth service during busy periods and special events.
- Maintained bar cleanliness, stocked supplies, and completed opening and closing responsibilities.

Field Service Assistant | Quaint Event Rentals | Silver Spring, MD | Dec 2021 - May 2023

- Supported event rental operations through equipment setup, delivery, pickup, and basic maintenance.
- Loaded and unloaded tents, tables, chairs, lighting, and decor from delivery trucks and trailers.
- Coordinated with event staff and rental technicians to ensure equipment was delivered and set up according to customer specifications.
- Provided professional customer service by answering client questions and addressing concerns on-site.

Food Server | Temi's Catering | Silver Spring, MD | Jul 2020 - Dec 2021

- Provided courteous food service at weddings, corporate events, and private parties while following food-handling and safety standards.
- Set up and maintained buffet and dining areas, including tables, chairs, linens, serving dishes, and food displays.
- Coordinated with the catering team to serve food according to company standards and customer preferences.
- Assisted with event setup and breakdown and addressed guest questions and concerns professionally.

Cashier | Chuck E. Cheese | Rockville, MD | Jun 2018 - Apr 2019

- Greeted families and guests, processed cash, credit card, and digital payments, and maintained accurate transactions.
- Assisted with food orders, game card purchases, birthday-party transactions, promotions, and loyalty programs.
- Answered customer questions and resolved issues professionally while maintaining a clean and stocked front counter.
- Worked closely with team members to provide fast, accurate service during busy periods and create a fun, welcoming environment.

EDUCATION

Montgomery College | Rockville, MD

Associate of Science, Business Administration | 2021 - Present

Wheaton High School | Wheaton, MD

High School Diploma | 2017 - 2021

CORE SKILLS

Customer Service & Sales | Cash Handling & POS Systems | Customer Engagement | Merchandising & Stocking | Food & Beverage Service | Bartending | Event Setup & Operations | Team Collaboration | Multitasking | Communication | Problem Solving | Attention to Detail | Microsoft Office