

Fatouma Hachim

Minnesota | 920-501-2547 | Fatoumawest@gmail.com

SUMMARY

Motivated and dependable college student pursuing an Associate of Applied Science degree in Marketing and Design. Experienced in customer service, communication, education support, and working with diverse populations. Strong interpersonal, organizational, and problem-solving skills with a passion for helping others learn and succeed.

EDUCATION

Ridgewater College

Associate of Applied Science (AAS), Marketing & Design (In Progress)

Willmar, Minnesota

Expected Graduation: 05/2027

EXPERIENCE

Business Education Assistant / Program Support

Kandiyohi County EDC Elevate Program

Minnesota

- Assisted aspiring entrepreneurs with business planning activities and educational programs
- Supported participants with assignments, goal setting, and project completion
- Communicated information clearly and professionally to diverse audiences
- Encouraged engagement and participation in learning activities

Insurance Agent

June 2021 – August 2023

Allstate Insurance

- Assisted clients with insurance products and services
- Built positive relationships through effective communication and customer support
- Maintained accurate records and documentation
- Helped clients understand complex information and make informed decisions

Marketing and Community Engagement Experience

- Assisted with marketing projects, community outreach, and educational initiatives
- Created presentations, documents, and digital content
- Worked independently and collaboratively to complete projects and meet deadlines

TECHNICAL SKILLS

Communication and Interpersonal Skills

Classroom and Learning Support

Organization and Time Management

Microsoft Word, Excel, PowerPoint, and Outlook

Problem Solving

Customer Service

Team Collaboration

Record Keeping and Documentation

REFERENCES

Available upon request.