

Ethan Fletcher

07497772757 - Ethanfletcher144@gmail.com

I am a recent Law graduate with practical experience in client-facing legal and court-related environments, alongside five years of customer-facing experience across retail, hospitality and field marketing. Through the University Law Clinic, Citizens Advice placement and court marshalling, I have developed skills in identifying relevant facts, handling sensitive information and communicating clearly with clients and professionals. I also bring strong organisational skills developed through my vast array of customer-facing roles, including Monster Energy, NUCO Travel and Hap Solutions.

University of Liverpool - LLB Law (Hons) - Upper 2:1

Graduated 2026

Citizens Advice Bureau

Completed a semester-long placement as part of the Law and Social Justice module. Gained insight into advising members of the public and the interaction between legal issues and social policy. Developed confidence handling sensitive information and explaining complex issues in accessible language.

University Law Clinic Volunteer

Assisted solicitors providing free legal advice on family law matters. Supported client appointments and practical legal casework within a supervised pro bono environment. Developed experience in listening carefully, identifying relevant facts and communicating information clearly. Prepared and reviewed documents accurately while maintaining confidentiality and professionalism.

Court Marshalling – Liverpool Civil and Family Court

Observed case management, hearings and courtroom procedure first-hand. Developed practical insight into the operation of civil and family litigation and the professional standards expected in court.

Monster Energy – Brand Ambassador / Promotional Associate

September 2025- Present

Started as a Student Brand Ambassador (SBA) and promoted to the Market Activation Team (MAT) in recognition of reliability, performance and leadership in the field. As part of MAT, took on greater responsibility for planning and executing high-impact activities across Liverpool, coordinating multiple SBAs and ensuring brand guidelines were consistently met. Managed stock allocation and on-the-day logistics for larger activations, ensuring efficient distribution of product and accurate reporting post-event.

NUCO Travel - Ski Resort Representative - Events Team

October 2025 - Present

On-site delivery for NUCO Travel within various Ski Resorts in France, from organising transfer departures at Geneva airport for 100s of passengers and managing incidents, to dealing with medical emergencies and hosting events. Worked on a dedicated events team for the biggest university Ski Trip in the world (Oxbridge Varsity), helping deliver large-scale events alongside other brands such as JibWorks.

Managed full transfer logistics from Geneva airport: manifests, coach allocations, PAX counts, late arrivals, and incident escalation. Responsible for 40-50 students across 7-10 accommodations, quickly building relationships and acting as first point of contact for any issues.

Extracurriculars/Achievements

Won a University of Liverpool award for participating as a volunteer in the law clinic.

Recognised for my volunteer work in the Citizens Advice bureau.

Part of the surf society committee, organising and events and managing the social media.

Freelance gig and events photographer.

Skills

Tools: Microsoft Office (Excel, PowerPoint, Word, Teams, Slack, Advice Pro).

Communication: Client-facing experience; clear, concise writing; confident in professional settings and networking events.

Legal research and analysis: Used case law, statutes and secondary sources to support advice at the Law Clinic and Citizens Advice; comfortable identifying relevant issues and applying law to facts.

Regulatory and compliance awareness: Applied data protection and confidentiality principles in clinic and advice settings; aware of professional conduct expectations when dealing with clients and sensitive information.

Interests

Japanese Speaking and reading ability at a beginner level (N5/N4), Muay Thai and general fitness, Photography, Music production and DJing

Other Experience

Worked as a festival bar supervisor for hap solutions, following a promotion. Responsible for managing over 100 staff, rotating breaks and ensuring licensing compliance.

Multiple years of bartending/retail experience.

