

Elijah Moss

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PROFESSIONAL SUMMARY

Supply Chain Management student at North Carolina A&T State University with hands-on experience building data pipelines, analyzing pharmaceutical supply chain documents, and developing operational frameworks. Combines technical proficiency in Python, Power BI, and Excel with supply chain fundamentals to deliver data-driven operational insights. Dean's List and Chancellor's List honoree with a Google Project Management Certificate and Lean Six Sigma Yellow Belt; CAPM in progress.

EDUCATION

North Carolina A&T State University Greensboro, NC
Bachelor of Science in Supply Chain Management. Dean's List (Fall 2024, Spring 2025); Chancellor's List (Fall 2025). Expected May 2027
Relevant Coursework: Supply Chain Analysis, Operations Management, Materials Management, Accounting I & II

EXPERIENCE

- Seasonal Retail Sales Associate** May 2026 – Sep 2026
Lowe's Greensboro, NC
 - Executed inventory counts, shelf replenishment, and back-stock organization to maintain store operations and reduce stockouts.
- Supply Chain Document Processing Extern** Feb. 2026 – Apr. 2026
Pfizer Inc. Greensboro, NC
 - Built a Retrieval-Augmented Generation (RAG) pipeline using Python, LlamaIndex, and OpenAI Embeddings to extract and analyze data from pharmaceutical supply chain documents including clinical trial reports, regulatory filings, and research papers.
- Product Management Extern** Oct. 2025 – Dec. 2025
BeReal Greensboro, NC
 - Designed a strategic cloud-based feature proposal applying scope definition, project scheduling, risk assessment, and stakeholder analysis frameworks.
 - Presented product roadmap recommendations grounded in user retention analysis and future functionality planning.
- Trainer** May 2022 – Apr. 2026
Chick-fil-A Greensboro, NC
 - Onboarded and trained 50+ new team members on operational procedures, improving team productivity and customer satisfaction.
 - Coordinated daily shift operations by strategically assigning roles, managing workflow transitions, and communicating task priorities.

PROJECTS

- Pharmaceutical RAG Pipeline: AI Document Intelligence** 2026
Pfizer Externship
 - Built an end-to-end data pipeline (Python, LlamaIndex, OpenAI Embeddings) to process and analyze pharmaceutical PDFs including clinical trials, regulatory filings, and research papers, enabling natural language Q&A with cited, source-grounded answers in approximately 3.2 seconds.
 - Implemented semantic chunking (512-token splits), OpenAI ada-002 vector embeddings, and few-shot chain-of-thought prompting; achieved approximately 82% retrieval recall and approximately 85% citation accuracy across annotated pharmaceutical test questions.
- Make-or-Buy Case Analysis: Thain Foods Limited** 2026
 - Evaluated a make-or-buy decision for in-house mustard production versus continued outsourcing, weighing supplier relationships, variable costs, quality risk, and process disruption.
 - Recommended maintaining the existing supplier relationship over in-house production, prioritizing operational stability and product consistency after comparing cost and risk tradeoffs.
- Supply Contract Negotiation Case Analysis: Suman Corporation** 2026
 - Analyzed three competing long-term supply contract proposals amid an anticipated raw material shortage, evaluating cost escalation terms, volume commitments, and supply risk.
 - Recommended a renegotiated two-supplier strategy to balance supply security against overcommitment risk and reduce dependency on any single vendor.
- Capstone: Applying Project Management in the Real World** 2025
Google/Coursera
 - Completed a comprehensive project management case study applying Agile and Waterfall methodologies to real-world operational scenarios.
- Research: Social Media Impact on Student Focus** 2024
North Carolina A&T
 - Conducted independent research analyzing the relationship between social media usage and academic performance.

SKILLS

Technical Skills: Supply Chain Analytics, Python, Power BI, Microsoft Excel (Advanced), Inventory Management, Process Optimization, PowerPoint, Word
Core Competencies: Data Analysis, Project Management, Strategic Planning, Cross-Functional Collaboration, Training & Development

CERTIFICATIONS

- Google Project Management Certificate (Oct. 2025)
- Lean Six Sigma Yellow Belt
- CAPM (In Progress)

ACTIVITIES & LEADERSHIP

Member: Men on the Move | Aggies Economic Association | Exceptional Males in Business | Aggies Run Club | Aggies Poetry Club