Elijah Johnson

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SUMMARY

Business-focused college student with experience in campus leadership, student engagement, customer service, event support and technical problem-solving. Proven ability to communicate with diverse groups, coordinate activities, support team operations and solve problems in fast-paced environments. Seeking a business internship to further develop skills in operations, management, supply chain, project coordination or business analytics.

EDUCATION

Tarrant County College
Associate of Arts | August 2024 – Present

Dubiski Career High School
Information Technology Pathway | August 2020 – May 2024

EXPERIENCE

Student Activities Worker | Peer Leader | Campus Ambassador

Tarrant County College | September 2024 – Present

- Support the planning, organization and execution of student organization, club and campus events.
- Lead campus tours and orientation activities, presenting information about campus resources, programs and student involvement opportunities to prospective and incoming students.
- Deliver presentations and speak to groups of students and visitors, strengthening public speaking, presentation and professional communication skills.
- Serve as a campus ambassador by welcoming students and visitors, answering questions and representing Tarrant County College in a professional manner.
- Provide peer leadership by helping students navigate campus resources, programs and involvement opportunities. The students

- Collaborate with students, faculty, staff and student organizations to coordinate events and support campus initiatives.
- Assist with front-desk operations, event preparation and day-to-day Student Activities responsibilities.
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Arcade Technician

Andretti Indoor Karting & Games | June 2024 – Present

- Troubleshoot hardware and software issues to maintain arcade equipment and minimize operational downtime.
- Collaborate with technicians and team members to diagnose and resolve technical and operational problems.
- Prioritize multiple service needs in a fast-paced customer-facing environment.
- Assist guests with concerns while maintaining a professional and service-oriented experience.

Server Assistant

Darden Restaurants | June 2023 – November 2023

- Supported restaurant operations in a high-volume, team-oriented environment.
- Communicated with guests and team members to address customer needs efficiently.
- Maintained organized and clean service areas while balancing multiple responsibilities.
- Strengthened customer service, teamwork and time-management skills.

Grand Prairie ISD Help Desk Attendant

Dubiski Career High School | November 2021 – May 2024

- Assisted students and staff with troubleshooting computer, device and technology issues.
- Communicated technical solutions in a clear and understandable manner.
- Organized equipment and materials to support efficient help desk operations.
- Developed experience in problem-solving, customer support and technology operations.

Tardy Kiosk Operator

Dubiski Career High School | August 2023 – October 2023

- Supported daily kiosk operations and helped maintain an efficient student check-in process.
- Assisted with troubleshooting equipment and resolving operational issues.
- Worked with team members to maintain productivity during high-volume periods.

LEADERSHIP & ACHIEVEMENTS

SkillsUSA Information Technology Quiz Bowl

- Gold Medal — District Competition, 2024
- Silver Medal — Texas State Competition, 2024

Sigma Kappa Delta Member

CERTIFICATIONS

- TestOut Security Pro
- TestOut PC Pro
- OSHA 10-Hour General Industry Safety and Health

SKILLS

Business & Leadership: Leadership, Event Coordination, Peer Leadership, Campus Engagement, Customer Service, Problem-Solving

Communication: Public Speaking, Presentation Skills, Campus Tours, Orientation Presentations, Professional Communication, Active Listening, Teamwork

Operations: Organization, Multitasking, Process Support, Time Management, Cross-Functional Collaboration

Technology: Microsoft Office, Technical Troubleshooting, Hardware & Software Support