Eliel Dyendelayi

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Detail-oriented early-career professional with experience in warehouse operations, e-commerce fulfillment, and AI-focused training. Strong skills in model evaluation, data analysis, and Python, supported by reliability, teamwork, and careful attention to quality.

EXPERIENCE

Extern, Baltimore, Maryland — *AI Engineering*

AUGUST 2026 - SEPTEMBER 2026

As an AI Agent Developer Extern at Wayfair through Extern, I was responsible for designing and building an AI agent to improve the ecommerce customer experience and automate repetitive support tasks. I used Base44 to create the customer-facing interface and data structure for products, orders, and conversations, then built the agent's workflow in n8n, where I configured a webhook to receive customer messages, an AI Agent node with a defined role, tone, and boundaries, and integrations that pulled in store data so responses were accurate and grounded in real information. Working in a project-based environment, I connected the front end and automation logic so each could be updated independently, and I tested the agent with realistic customer questions to identify vague or incorrect answers. I refined prompts, added data sources, and built fallback paths, such as escalating to a human, to handle questions the agent couldn't answer. Additionally, I gained hands-on experience with no-code and low-code tools, API integrations, and AI workflow design, contributing to a reliable and scalable solution for faster customer support and a smoother shopping experience.

Amazon, Glen Burnie, Maryland — *Warehouse Associate*

MAY 2026 - AUGUST 2026

As a Warehouse Associate at Amazon, I was responsible for efficiently stowing incoming packages into designated warehouse locations to maintain organization, and support smooth inventory flow. I prepared and staged customer orders for delivery routes, ensuring packages were accurately sorted, and ready for on-time dispatch. Working in a fast-paced environment, I consistently met productivity and quality standards while using warehouse technology and scanning systems to track package movement and verify inventory accuracy. I followed strict safety procedures, and collaborated with team members and delivery personnel to support efficient operations and customer satisfaction. Additionally, I helped resolve package discrepancies and contributed to maintaining a reliable and organized fulfillment process.

SKILLS

- Machine learning
- Prompt engineering
- Data analysis
- Python programming
- Model evaluation
- Microsoft Excel
- Order picking and processing
- C++ programming
- E-commerce fulfillment
- Web Development

Handshake, Baltimore, Maryland — *AI Fellow*

OCTOBER 2025 - JANUARY 2026

During my fellowship with Handshake AI, I studied the fundamentals of large language models, including how they learn from data, generate language, and are optimized for accuracy and reliability. I applied this knowledge through prompt engineering, evaluation of model outputs, and discussions on ethical AI, deepening my interest in intelligent systems and emerging AI technologies.

Giant Food Inc, Pasadena, Maryland — *E-Commerce Associate*

MAY 2025 - AUGUST 2025

As an E-Commerce Associate at Giant Food, I was responsible for preparing and fulfilling customer orders with accuracy and efficiency. I managed product selection, ensured items met quality standards, organized orders for timely pickup, and maintained clear communication with both customers and team members. The role required attention to detail, consistent pacing, and the ability to stay organized during high-volume periods.

I also handled inventory checks, corrected order issues, and supported front-end operations when needed. This position strengthened my reliability, customer service skills, and ability to work in a fast-moving, task-driven environment.

EDUCATION

University of Maryland, Baltimore County, Baltimore, MD — *Bachelor of Science*

EXPECTED IN MAY 2029