DARRELL MALONE

Temecula, CA | 951-541-6704 | darrellmalone9@gmail.com

PROFESSIONAL PROFILE

Cybersecurity student and U.S. Marine Corps veteran with nearly six years of experience supporting network infrastructure, communication systems, and technical operations. Background includes network equipment setup, basic troubleshooting, customer support, technical issue coordination, and personnel leadership. Experienced communicating with customers, gathering information, coordinating technical assistance, and escalating issues when needed. Seeking to bring a strong technical foundation and service-oriented approach to an end-user IT support role.

PROFESSIONAL EXPERIENCE

City Carrier Assistant | United States Postal Service
Escondido, CA | June 2026 – October 2026

- Delivered mail and packages while independently managing time-sensitive daily assignments and routes.
- Assisted customers with questions and service concerns while maintaining professionalism.
- Adapted to changing priorities and followed established procedures and service standards.
- Demonstrated reliability, accountability, and the ability to work independently.

Watch Commander / Lead NCO | United States Marine Corps – 3d Network Battalion, 3d Network Control Center (3NCC)
Okinawa, Japan | March 2022 – April 2024

- Supervised Marines and coordinated daily watch operations supporting network and communication services.
- Handled customer calls involving network and communication issues, gathered information, and helped direct customers to appropriate personnel or technical resources.
- Provided updates and follow-up on reported issues while escalating matters requiring additional technical assistance.

- Coordinated responses to technical and operational issues and communicated information to leadership.
- Managed personnel schedules, task assignments, equipment accountability, and shift reporting.
- Trained and mentored junior Marines while reinforcing established security procedures and operational standards.

Networking Engineer (MOS 0631) | United States Marine Corps – Marine Wing Communications Squadron 18 (MWCS-18)
March 2019 – March 2022

- Assisted with network infrastructure setup and maintenance in support of military communications.
- Tipped Cat5 cables, worked with fiber-optic cabling, laid out network devices, and performed cable management.
- Supported senior Marines with equipment installation, network setup, and basic troubleshooting.
- Gained foundational experience with network infrastructure, cabling, equipment setup, and technical operations.

Communication-Electronics Training | United States Marine Corps
Twentynine Palms, CA | May 2018 – March 2019

- Completed technical training in communications-electronics systems, network fundamentals, equipment setup, and troubleshooting.

EDUCATION

National University — San Diego, CA
Bachelor of Arts in Cybersecurity, Focus in Computer Networks
May 2024 – Present

University of Maryland Global Campus — Hyattsville, MD
Associate of Arts
April 2021 – January 2023