

Danielle McHugh

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Address 1501 Hooksett rd Hooksett NH 03106

Schooling: Graduated high school in 2012 from Plymouth Regional High School with a diploma

Currently taking college classes at southern NH university for a degree in accounting and finance with an interest in Business Management.

I am currently looking for a job that falls in the scope of my college major that will allow me to continue to use the knowledge and skills I have gained and give me the opportunity to grow as a person and a manager or assistant. I have history in many fields such as food service, customer service, hospitality. I have a range of skills and experience in all areas and am always looking for a challenge.

Skills: Customer service, registers, assistant manger training, closing opening, cash handling.

Employment History

Dunkin Donuts

Hooksett nh

Manager was Kelsey Bisson

Duties: I was promoted to assistant manager and was fully trained. I did cash deposits and change orders, counted the safe, inventory, updated the daily spreadsheet, ran shifts, covered breaks, completed customer returns. I also did daily tasks and shift duties such as taking orders, making drinks and food, helped cover breaks, stocked and cleaned, I had open availability, so I was fully trained on every shift such as baking and opening the store is cleaning all machines and closing the store. I also assisted in interviewing and hiring and training new hires and crew members in deep cleaning of machines.

I am currently working here but am looking for a different opportunity that will allow me to finish my schooling and make more money. I have different views than the way this dunkin donuts runs their storees and do not agree with the lack of care that they show to their employees and customers.

Dates employed September 2022-september 2023

Holiday Inn

Concord NH

Manager: Tee

Duties: Cleaning hotel rooms and making sure that they were stocked with the appropriate amount of supplies based on the size of the room. Followed the shift sheet I was given and stayed in

communication with the shift leader as to how much I had completed. Also did stayovers which was making the bed freshening up the cleaning and making sure towels were restocked if needed.

I left this job for a job closer to home that I was getting full time hours as they could only offer me part time hours.

July 2022-september 2022

Irving Circle K

Holderness Nh from November 2019-january 2020

Grantham from June 2015-january 2016

Associate in both stores I left Grantham because I was a single mother and needed to relocate closer to my family for help with childcare. And I returned to the company in 2019 and left for personal reasons.

Duties: cashier, stocking, cleaning, closing, opening, putting the truck away, disposing and inventorying expired product.

Stone wall cable

Rumney NH

Manager: carol

Duties: Manufactured high quality communications cables. We were given a build to different types of cables and had to manufacture them, they were then sent to quality control for testing and observations and returned if they didn't pass. We were expected to meet certain goals and daily numbers depending on the build time for each cable.

Employed from June 2016-june 2017.

Left this job because of personal reasons. I left because my son had passed away and then there was a gap in employment because I needed a lot of help. I allowed his passing to destroy me and ended up in the hospital.

Inn seasons resort

Housekeeper

Manager name Julie

Duties/Responsibilities: Cleaning lodge-based hotel rooms and getting them ready for guests. Some guests with different status required different set ups as they got robes and such with check in. These were fully stocked hotel rooms with full kitchens, some were studio style, and some had multiple bedrooms. Each room was checked by quality person and then we were to fix anything and keep our daily log up to date and call in any cleaned rooms.

I left this job due to transportation issues as it was 30 minutes from home and I had crashed my car.

There are a few gaps and spotty employment from j2017-2022 as when my son passed away, I was put into the hospital many times, I avoided dealing with the grieving and I was a mess emotionally. I needed to get back on my feet and took the time I needed to get the help I needed. Since then I have entered mental health counseling and am in a grief support group doing much better. I have taken the help and suggestions given to me and have found myself in a much better placeholding down employment.

Work References

Kelsey Matott-Manager

Tony Shank- 603-496-1198

Colby Bisson-

Personal References

James Platts- friend- 603-707-7942

Robert Patterson-friend-603-412-2520