Claire Jiang

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EDUCATION

Brown University **Providence, RI**

B.Sc. *Applied Mathematics-Economics & HCI Certificate* | **GPA: 4.0/4.0** *Aug 2025 – May 2029*

- **Relevant Courses**: Intermediate Macroeconomics/Microeconomics, Econometrics, Probability & Statistics, Multivariable Calculus
- **Activities**: Collegiate Consulting Group, Women in Business, Brown Finance Club, Model UN, TEDxBrownU, Club Tennis

Pace Academy **Atlanta, GA**

High School Diploma, Cum Laude Society | **GPA: 102.63/100** *Aug 2021 – May 2025*

RESEARCH EXPERIENCE

Annenberg Institute (Massachusetts Literacy Launch), *Research Assistant* *August 2026 – Present* | **Providence, RI**

- Collect educator contact data and source email addresses for initial survey outreach supporting RPPL's study of Massachusetts Literacy Launch, a statewide early literacy initiative
- Support research on how state policy, teacher professional learning, and evidence-based pre-K–3 reading instruction shape classroom practices and student literacy outcomes
- Verify data accuracy for quantitative analysis of survey responses to identify gaps in program implementation and educator support

PROFESSIONAL EXPERIENCE

Charles Schwab, *Internal Consultant (Operations)* *April 2026 – Present* | **Providence, RI**

- Drove deployment of an agentic AI platform for large-scale financial services operations, translating enterprise workflow requirements into a technical build roadmap and partnering with engineering teams to move the product from pilot to production
- Improved segmentation execution through skill-mapping refinement, urgency logic enhancements, and workflow standardization

Tendium AB, *Business Development Intern* *June 2026 – Aug 2026* | **Stockholm, Sweden**

- Headed US/UK expansion under Managed Services Team, building a prospecting CRM that analyzed 38K+ procurement records
- Conducted a US market-entry product case study, benchmarking 4 procurement platforms and proposed AI-powered discovery, eligibility, and bid-fit features for B2B companies
- Analyzed historical financials to evaluate growth efficiency, burn multiple, and profitability trajectory for Germany expansion

Georgia House of Representatives, *Legislative Intern & Campaign Staff* *Jan 2024 – May 2025* | **Johns Creek, GA**

- Attended briefings and contributed to 10 memos outlining legislative developments in Judiciary and Education Committees
- Headed organization of inaugural Lunar New Year Celebration at the Capitol and researched legislature on state LNY recognition

LEADERSHIP EXPERIENCE

Collegiate Consulting Group (Whole Foods), *Analyst* *Sep 2026 – Present* | **Providence, RI**

- Benchmarked 6 competitors on pricing, promotions, loyalty and digital offerings to set how Whole Foods' Daily Shop format should stand out with Gen Z college shoppers
- Designed survey questions and ran 15 expert interviews, building a framework for prioritizing campus characteristics presented to C-Suite

Brown Product Management *VP of External & Associate Product Manager* *Sep 2025 – Present* | **Providence, RI**

- Selected client projects:
  - **JP Morgan Chase**: Conducted Gen Z user research to inform in-app advertising strategy for student credit card products, identifying media habits, financial needs, and messaging preferences to improve product discovery and engagement
  - **Framer AI**: Led end-to-end UX research, synthesizing 20 user interviews into prioritized feature wireframes for student onboarding
- Organized bi-monthly product AMAs and recruiting workshops with industry leaders and alumni reaching 500+ students

Sketching with Seniors, *Co-Founder* *Jan 2023 – Present* | **Marietta, GA**

- Trained 1.2k+ volunteers working with 25 assisted living facilities globally to organize 300+ art enrichment sessions for senior citizens
- Draft grant narrative components, manage annual budget of $5k, and edit supporting materials with board of 12 students/advisors

SKILLS & INTERESTS

Skills & Languages: Stata, R, Microsoft Suite, Figma, Project Management, Mandarin (Proficient), Latin (Beginner)

Interests: Tennis, Classics, Painting, Trying Trader Joe's Snacks, NYT Games, Arranging Flower Bouquets, Photography, Museums