

CALEB NIGUSSE

929.427.5230 – kalebn951@gmail.com – Bronx, NY, 10462

EDUCATION

Iona University, LaPenta School of Business (*AACSB Accredited*) New Rochelle, New York
BBA in Business Administration w/ Finance Minor May 2026

Honors/Awards: Iona University Merit Award, 4 years Dean's List, 2 semesters,

EXPERIENCE

Walgreens - Manhattan, NY (30+ hours) May 2025 – Present

Pharmacy Technician

- Contact patients regarding reminders about refills, pickups, and vaccine reminders to ensure adherence with medications and vaccine schedules
- Engage with customers to accurately process payments, and entrusted to properly manage and dispose of sensitive profile/insurance information
- Train new pharmacy technicians to understand filling prescriptions, customer service, and compliance with pharmacy protocols
- Support the pharmacist by writing, filling, and transferring prescriptions, placing prescriptions in bins for pickup or delivery, and returning late medications to stock
- Float to other pharmacies to assist during high-volume periods and when coverage is needed

Agata and Valentina - Manhattan, NY (25+ hours) March 2022 – December 2024

Cashier/Barista

- Cultivated and maintained a consistent customer base of 15-20 daily patrons by proactively preparing coffee and pastries during peak hours
- Prioritized customer safety and satisfaction by attentively managing food allergies and ensuring an overall positive experience
- Ensured 100% cash drawer accuracy, reconciled receipts averaging \$3000-\$5000 for deliveries, returns, and high volume orders at the end of each shift, and drove 10% year-over-year sales growth
- Managed 200+ daily cash/credit transactions and processed sales returns utilizing NCR's POS system
- Serviced customers with espresso machine and countertop case for baked goods while fulfilling 40-50 Mercato/GrubHub orders per week

CAMPUS INVOLVEMENT

Iona Singers September 2022 – December 2022

Member

- Performed as the opening act of the Radio City Rockettes
- Attended weekly rehearsals, and sang for on campus events

SKILLS & CERTIFICATIONS

Computer: Microsoft 365 (Word, PowerPoint, Excel), Google Suite (Docs, Slides, Sheets)

Languages: Bilingual (Amharic)