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JON WAKIL

Aspiring Cybersecurity Professional | Cybersecurity Intern
Computer Science Student

PROFESSIONAL SUMMARY

Motivated and detail-oriented Computer Science student pursuing a Bachelor of Science in Computer Science at Texas State University, with a strong interest in cybersecurity, information security, and technology-driven problem-solving. Brings more than two years of customer service experience in fast-paced environments, developing strong communication, teamwork, attention to detail, and issue-resolution skills. Recognized as Employee of the Month in June 2025 for outstanding customer service and performance. Currently developing foundational cybersecurity knowledge through coursework, independent learning, and hands-on practice. Seeking a Cybersecurity Internship or entry-level opportunity to apply analytical thinking, technical aptitude, and a security-focused mindset while gaining practical experience in protecting systems, networks, and information.

CORE SKILLS

- Cybersecurity Fundamentals, Information Security, Security Awareness, Risk Identification, Incident Reporting
- Analytical Thinking, Problem-Solving, Attention to Detail, Critical Thinking, Technical Troubleshooting
- Communication, Team Collaboration, Time Management, Adaptability, Continuous Learning

TECHNICAL SKILLS

- **Cybersecurity:** Cybersecurity Fundamentals, Information Security, Threat Identification, Access Control
- **Systems & Networking:** Windows, Linux Fundamentals, Computer Networks, TCP/IP, Operating System Fundamentals
- **Programming & Databases:** Programming Fundamentals, Python or Java, SQL Fundamentals
- **Tools & Platforms:** Microsoft Office, Google Workspace, ChatGPT, Microsoft Copilot
- **Currently Learning:** Network Security, Vulnerability Assessment, Security Monitoring, Incident Response

PROFESSIONAL EXPERIENCE

Crew Member

June 2023 - Present

McDonald's

Round Rock, Texas

- Operated POS systems and processed transactions accurately while protecting sensitive payment information.
- Maintain strong attention to detail when coordinating customer orders, transactions, and daily operational activities.
- Identified and reported transactional, equipment, and operational issues to ensure resolution and uninterrupted service.
- Follow company procedures related to workplace safety, customer privacy, cash handling, and operational compliance.
- Resolve customer concerns professionally by assessing issues, communicating clearly, and escalating matters when required.
- Collaborate with team members in a high-volume environment while maintaining accuracy, reliability, and service quality.
- Recognized as Employee of the Month in June 2025 for outstanding customer service, teamwork, and performance.

PROJECTS

Cybersecurity Learning Portfolio — In Progress

- Build cybersecurity skills through hands-on labs in network security, system protection, access control, and threat detection.
- Identify, document, and analyze security risks and vulnerabilities in controlled environments.
- Develop knowledge of security monitoring, incident response, and cybersecurity best practices.
- Document lab results, technical findings, and recommended remediation actions.

EDUCATION

Bachelor of Science in Computer Science

Texas State University | San Marcos, Texas | Expected Graduation: May 2028

Relevant Coursework: Programming Fundamentals, Computer Science, Mathematics, Computer Networks, Operating Systems, Information Security

CERTIFICATIONS

Completed

- Generative AI: Elevate Your Software Development Career

Currently Pursuing

- Google Cybersecurity Professional Certificate
- CompTIA Security+
- Cisco Introduction to Cybersecurity
- Microsoft Security, Compliance, and Identity Fundamentals (SC-900)

ADDITIONAL INFORMATION

- **Work Authorization:** Eligible to work in the United States
- **Availability:** Available for Cybersecurity Internships, Information Security Opportunities, and Part-Time Technology Roles