

ARACELI LOPEZ

Phone: 323.805.3420 Email: araacelilopez@gmail.com

PROFESSIONAL SUMMARY

FC Problem Solve Associate with a comprehensive understanding of data analysis and inventory management, contributing to a 20% reduction in shipping delays and a 15% improvement in stock accuracy. Skilled in collaborating with cross-functional teams to enhance warehouse operations, leading to a 10% productivity increase. Demonstrates strong problem-solving abilities and a proactive approach to quality control and process improvement.

EXPERIENCE

Amazon Fulfillment Center

Eastvale, CA

FC Problem Solve Associate

Nov 2024 - Current

- Investigated and resolved recurring order picking and stowing errors, resulting in a 20% reduction in shipping delays.
- Analyzed inventory discrepancies using data reports to identify root causes and implement corrective actions, improving stock accuracy by 15%.
- Collaborated with cross-functional teams to streamline workflows and optimize warehouse operations, leading to a 10% increase in productivity.
- Managed product repairs such as re-bagging and re-tagging when needed.
- Took ownership of overseeing 40-50 stowers a day for quality control and resolving item errors during peak season
- Collaborated with process assistants and L4 managers mostly when receiving overage pallets in order to ensure all items were stowed in time before causing shipping delays.

Amazon Fulfillment Center,

Spokane WA

Inbound VAR Associate

June 2024 - Nov 2024

- Becoming an inbound decanter which is a 1 out of 4 approved decant applications, I was in charge of preparing the untouched containers from upstream mile by breaking down and organizing the different types of items that arrive onsite in our IxD network to ensure they reach the specific AR stations.
- Keeping a vital high standard of quality while still delivering a minimum requirement of units per hour by utilizing tracking tools for example ASIN scanners as well as tracking the weight of the containers to which the items were temporarily placed to reach the stower which is a bandwidth of 15 to 25 lbs to ensure the safety scope is being met as well.

Amazon Fulfillment Center,

Spokane WA

FC Associate L1

Jan 2024 - June 2024

- Took ownership of receiving individual items to my designated location in an automated robotics station to be prepped and "stowed" from a temporary bin into a permanent container by utilizing popular tracking tools for both virtual and physical mismatching for example Zebra technology and Nike IDS systems.
- Maintaining a fast paced environment to ensure the productivity/rate is at a steady pace throughout the day to meet volume goals for the day for my station. Utilizing the tools required to be able to meet benchmark rates at a minimum of 250 TBAs per hour I was able to outperform the benchmark by 39% outputting an average rate of 636 units per hour.

In-N-Out Burger,

South Gate CA

Level 3 Associate

Oct 2023 - Dec 2023

- Taking lead in the pay window by charging the correct customer within the tracked vehicle line as well as multitasking by shifting back and forth from dish washing whenever I was introduced to downtime.
- Taking lead in order hand out window by communicating with pay window crew to ensure the correct customer is receiving the proper order all within a timed target threshold of 40 seconds per vehicle.

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PROFESSIONAL SUMMARY

- Took responsibility of closing cashier drawers and conducting a settlement by reviewing the amount of money that is within the drawer, keeping an exact amount of 200 dollars per drawer as well as creating a report on a cash sheet for any order that was over 200 dollars to prevent any fraud that correlated with the 5 dollar grace amount difference between both physical money count and whatever the cash sheet was reflecting.
- Keeping a healthy stock of produce for the cooks by conducting walk around audits every 10 minutes while managing fry counts per order ensuring all orders are receiving the proper amount.
- Projected dramatic communication skills by taking the lead on the "quarterback" role which made me jump back and forth from the drive hand out window, fry counter, cooks and order takers and exchanging communication that was required to ensure all orders had received all items that were listed.

In-N-Out Burger,

South Gate CA

Level 2 Associate

July 2023 - Oct 2023

- Took full responsibility of order taking both inside the restaurant as well as outside in the drive through that was required to stay within the target threshold of 45 seconds per vehicle, keeping track of the cars coming in and out ensuring all orders are delivered to the proper customer within a certain time limit.
- Assisting drive hand out crew by taking down the vehicle tags and ensuring all drinks are placed in a specific order that parallels the vehicles in line.
- Keeping a constant workflow between order taking and cleaning the lot to ensure consistency within the yard was maintained.

In-N-Out Burger,

South Gate CA

Level 1 Associate

Apr 2023 - July 2023

- Maintained responsibilities as a hostess ensuring the dining room was clean by conducting evaluations every 15 mins that also included restocks of all condiments and utensils.
- Welcomed every guest as they walked in through the door maintaining a constant smile with a hyperactive attitude.

Target Retail,

Compton CA

Visual Merchandiser/ Stylist

Aug 2022 - Nov 2022

- Conducting outbound tasks such as moving merchandise from the dock onto the retail floor. Carefully monitoring merchandise levels and communicating to my outbound team on what merchandise is running low.
- Conducting price and inventory audits by utilizing TC57 devices to ensure the retail floor was reflecting exactly what the Target website was projecting. Each price audit was a minimum of 25 items daily to ensure all merchandise was up to date. Inventory audits were conducted daily at a minimum of 15 audits, going through the task list by checking each merchandise unit requirement and ensuring they are up to par by adding more units if needed.
- Managed women's clothing area by ensuring all merchandise was neatly in order as well as fully stocked as per the audit required. Styling the mannequins with the current merchandise we had available as well as managing the fitting rooms.

EDUCATION

East Los Angeles College

August 2025 - Present

Major: Psychology | Minor: Communications, Arts and Humanities

-Expected Graduation Date: June 2027

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PROFESSIONAL SUMMARY

-Relevant Coursework: Research, Marketing, Behaviorism, and Statistics

ADDITIONAL SKILLS

- Language: Fluent in English and Spanish
 - Microsoft Office Programs
 - Customer Service
 - Organizational Skill
 - Data Analysis
 - Problem Solving
 - Inventory management
 - Quality control
 - Process improvement
 - Time management
 - Attention to detail
 - Team collaboration
 - Critical thinking
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