
AMMAR ZEYAD

♦ +962 796137558 ♦ ammarzeyad00@outlook.com

PROFESSIONAL SUMMARY

Junior Cloud & DevOps Engineer experienced in IT operations and technical support. Delivered cloud infrastructure and DevOps engineering projects through expertise in AWS, Docker, Kubernetes, CI/CD, and Infrastructure as Code. Focused on building production-ready cloud solutions and preparing for AWS Solutions Architect Associate certification.

SKILLS

- Cloud & DevOps: AWS (EC2, VPC, IAM, S3, CloudWatch), Docker, Kubernetes, CI/CD, Terraform, Jenkins, GitHub Actions
- Infrastructure & Monitoring: Infrastructure as Code, Prometheus, Grafana
- System administration
- Version Control & Collaboration: Git, GitHub, GitLab
- Network configuration

EXPERIENCE

Cloud & DevOps Mentorship Program, 02/2026 - 07/2026

Qualify-You – Remote

- Built and deployed an end-to-end cloud-native application from source code to production, containerized with Docker and orchestrated on Kubernetes.
- Designed and implemented CI/CD pipelines automating build, test, and deployment workflows in cloud-native environments.
- Strengthened Linux system administration skills: user and permission management, service configuration, shell scripting, and troubleshooting.

IT Support & Operations Coordinator, 03/2021 - 09/2024

Al Bait Company – Amman, Jordan

- Monitored and resolved day-to-day IT operational issues to improve system reliability and user support response times.
- Provided network and remote access support, ensuring VPN connectivity and implementing basic security configurations.
- Monitored and resolved daily IT operational issues, enhancing system reliability and user support response times.
- Worked closely with business stakeholders to prioritize technical issues and maintain operational continuity.
- Managed internal documentation, issue tracking, and operational reporting for ongoing IT activities.

JUNIOR CONSULTANT & PROJECT LIAISON, 06/2023 - 01/2024

Al Diken Bros. – Amman, Jordan

- Contributed to the design and delivery of a Delivery Management System (DMS), defining the application's workflows and functional requirements from the ground up.
- Acted as the main liaison between the company and the external software vendor, translating business needs into technical specifications and ensuring the final product matched expectations.
- Automated repetitive internal tasks, reducing manual effort and improving day-to-day operational efficiency.
- Designed and deployed an AI-powered chatbot to handle incoming customer inquiries, improving response time and reducing the support team's workload.

FULL STACK DEVELOPMENT INTERN, 01/2023 - 03/2023

Epic Academy by Aspire – Amman, Jordan

- Integrated front-end with backend APIs, ensuring seamless data flow and robust functionality.
- Built dynamic web interfaces with Reacts, enhancing user engagement and application efficiency.
- Contributed to Agile sprints, fostering efficient development and cross-team collaboration.

EDUCATION

BSC (HONS): INFORMATION TECHNOLOGY, 01/2025

University of The West of England, Bristol - Bristol, United Kingdom

HIGHER INTERNATIONAL DIPLOMA: SOFTWARE ENGINEERING, 01/2022

Luminous Technical University College - Amman, Jordan

CERTIFICATIONS

CERTIFICATIONS:

- AWS Certified Cloud Practitioner (CLF-C02) | AWS | Dec 2025 – Dec 2028
- Currently Preparing for AWS Solutions Architect – Associate (SAA-C03)

Training:

- Introduction to Kubernetes | CNCF
- Introduction to Linux | CNCF
- Intermediate Software Development (301, 302, 303) | Code Fellows
- Technical Specialization | IBM

LANGUAGES

English (Highly proficient), Arabic (Native),

Spanish (Novice).:

LINKS

- LinkedIn: <https://www.linkedin.com/in/ammam-zeyad/>
- GitLab: <https://gitlab.com/AmmarZeyad0>
- Credly: <https://www.credly.com/users/ammam-zeyad/badges#credly>

PROJECTS SECTIONS

Production-Style Containerized Application Stack | Docker, Docker Compose, NGINX, Node.js, PostgreSQL

GitLab: [finaldockerapp GitLab Repository](#)

- Built a containerized multi-service application stack using Docker Compose, NGINX, Node.js/Express, and PostgreSQL.
- Designed isolated Docker networks and implemented backend health checks with database connectivity validation.
- Created separate development and production Compose configurations with CPU and memory resource limits.
- Optimized Docker images using multi-stage builds, reducing a Go application image from ~900MB to ~15MB.